

Electrical inspections - green service label policy

ENMAX reserves the right to require a green service label (sticker) prior to connection to the electrical utility. Electrical deficiencies identified by a City of Calgary safety codes officer must be corrected. Please note this may result in increased fees because of additional ENMAX site visits.

Green service labels are required for the following:

- All residential service changes and repairs.
- All commercial and industrial services.
- New, residential, single-family dwellings permitted under the Single Construction Permit (SCP) program with services larger than 200 amps (located on either the house or garage).
- Where the new residential service is located on a detached garage regardless if the house already exists or will be built as part of the SCP program.
- Each unit of row housing and associated public load meters.
- Separately metered services in multi-family buildings (meter-stacks). In this case, one green sticker service label will be placed on the meter-stack tap box only.
- Temporary construction services fed directly from an ENMAX supply.
- Utility infrastructure services such as streetlighting and communication cabinets.
- Grid-tied solar photovoltaic systems.

In some situations, maintenance work requires a green service label.

Please note that a permit is not required for the replacement of electrical equipment with units of a similar type if the replacement is to maintain the system and does not modify the ratings or characteristics of the electrical installation.

- The electrical contractor contacts ENMAX to request a disconnection and reconnection.
- ENMAX Trouble then forwards an email to electrical.inspection@calgary.ca including details about the maintenance work.
- Based on the information provided by ENMAX, The City determines if a green service label is required.

After hours emergency repairs.

- **Residential** - The green service label is not required by ENMAX at the time of re-connection. Here's how the process works:
 - The electrical contractor contacts ENMAX to disconnect the electrical service.
 - ENMAX verifies the contractor is registered with The City by checking VISTA.
 - ENMAX sends an email to The City at electrical.inspection@calgary.ca confirming the location.
 - The electrical contractor obtains an electrical permit and requests an inspection the following business day.

- **Commercial** - The green service label is not required by ENMAX at the time of re-connection. Here's how the process works:
 - The electrical contractor contacts ENMAX to disconnect the electrical service.
 - ENMAX verifies the contractor is registered with The City by checking VISTA.
 - ENMAX sends an email to The City at electrical.inspection@calgary.ca confirming the location.
 - The electrical contractor obtains an electrical permit and requests an inspection the following business day.

ENMAX will not energize a commercial site if the electrical contractor is absent at the time of service energization. In the interim, a generator would supply power if required.

Green service labels are not required for the following:

- New residential single-family dwellings permitted under the SCP program with services 200 amps or less.

For additional information, please call 311 or email electrical.TAC@calgary.ca.