



Family and Community Support Services Year-End Report – 2023



Policy or System Change for Increasing Social Inclusion or Strengthening Neighbourhoods

Please complete one report for each policy or system change program funded by FCSS.

Reporting Period
April 1, 2023 to December 31, 2023

All Information provided is Public

Please Describe the Policy or System Change Goal (Legislation, Regulation, Program):
1. What type of policy or system change work are you doing? <i>Add a specific goal statement.</i>
Required, 1000 char
Description of Activity and Results – focus on MILESTONES/GOALS achieved during the reporting period:
<ul style="list-style-type: none"> Complete only the sections that are relevant to the goal. Not every section will be used each year.
2. Initial Outcome: Background work completed.
2023:
Optional, 4000 char
3. Initial Outcome: Policy (legislation, regulation, program) is developed and produced.
2023:
Optional, 4000 char
4. Intermediate Outcome: Action plan for change is produced (e.g., advocacy plan; implementation plan).
2023:
Optional, 4000 char
5. Intermediate Outcome: Action plan is implemented.
2023:
Optional, 4000 char
6. Intermediate Outcome: Key leaders support the proposed change.
2023:
Optional, 4000 char
7. Longer-Term Outcome: Policy (legislation, regulation, program) is adopted and implemented.
2023:
Optional, 4000 char
8. Ultimate Outcome: Positive social / physical change occurs (identify changes and outcomes).
2023:
Optional, 4000 char

FCSS Outcomes:
<p>Policy or Systems Change</p> <p><i>Evidence-informed policy or systems change initiatives should contribute to the following three mid-term outcomes, as outlined in the FCSS Calgary Policy or Systems Change Research Brief and FCSS Calgary Funding Framework.</i></p> <p>Please identify and describe the <u>MILESTONES /GOALS ACHIEVED</u> for each mid-term outcome area below, as applicable. It is understood this work is not linear and therefore reporting will vary from year to year.</p>
<p>9. Mid-term outcome 1: An equity-based social policy agenda</p> <p>Policy and system change is most effective when organizations work together to advance, and act with/for, populations experiencing vulnerabilities. Some examples include:</p> <ul style="list-style-type: none"> Increased subject matter expertise through research and collaboration with other experts who are already engaged in advancing an issue. Increased subject matter expertise by convening members of the affected priority population groups to share their lived experience. Increased coordination by convening and leading a cross-sector, multi-partner collaborative to develop and advance a specific social policy agenda where none exists but where there is a clear and pressing need for, and broad interest in, advocating for such change. Reduction of inequities in the specific population by developing and implementing an action plan to be undertaken by the collaborative.
2023 Milestones: Required, 4000 char
<p>10. Mid-term outcome 2: Integrated service coordination</p> <p>Service coordination requires policy and system change to take place across multiple institutions and/or governments. Some examples include:</p> <ul style="list-style-type: none"> Issue identification by convening a collective of organizations serving a specific population group experiencing vulnerabilities to identify issues and opportunities to improve the overall coordination of services. Improved outcomes for the specific population by developing and implementing an integrated service coordination plan across multiple partners.
2023 Milestones: Required, 4000 char
<p>11. Mid-term outcome 3: Evidence-informed policy and systems change</p> <p>Service providers have information and expertise in the issues facing their clients and can share this information. Some examples include:</p> <ul style="list-style-type: none"> Increased awareness of local context for emerging and best practices on specific issues among policy stakeholders. Increased response to government requests for expert comment on policy issues within an organizational leader's area of expertise. Increased outcome for specific population groups through policies and systems that will have lasting, positive effects.
2023 Milestones: Required, 4000 char

Reflective Questions:
12. What strategies worked well? What didn't go as well as expected? Where are the challenges and what have you learned that will inform your work going forward?
Optional, 4000 char
Target Population Impact
13. Please identify the top priority population groups selected in your application.
Required [FCSS Calgary Framework] Optional Optional
14. Describe how your policy or systems change work has impacted the population group(s) identified.
Required, 6000 char
15. If this is not the same group as identified in your application, please explain below.
Optional, 3000 char
Success Stories
Please provide one or two short stories about people who have been impacted by your policy or systems change work. These stories are used to show the impact of FCSS funding. If possible, please link story to the FCSS outcome that this work is contributing to.
<i>Please do NOT include any identifying information about the people profiled in the stories.</i>
16. First story: required, 4000 char
17. Second story: Optional, 4000 char
Evaluation Reporting
18. If you conduct any evaluation related to this work, please describe the results.
<i>Include any additional outputs, outcomes, qualitative analysis, and overall impact, as applicable. If no evaluation work has been completed, enter N/A.</i>
Required, 6000 char

<p>19. Please upload to the Documents section in FIMS or provide links to any evaluation files that demonstrate the impact of your policy or systems change work, as indicated in question 18. Provide the file names in the space below.</p> <p><i>These files can include written reports, oral reporting, video, or other multi-media items, as seem relevant to FCSS.</i></p>
Optional, 3000 char
<p>20. Please summarize how your organization and/or program have been impacted by inflation. Provide specific examples, if possible.</p>
Required, 4000 char
Continuous Improvement:
<p>21. Report any program or organizational improvement or changes you made during the current reporting period (2023) that impacted this policy or systems change work.</p>
Required, 4000 char
<p>22. Report any program or organizational improvement or change efforts planned for the next reporting period (2024) that could impact this policy or systems change work.</p>
Required, 4000 char
<p>23. To aid FCSS in its own continuous improvement efforts, please provide feedback on ways in which this reporting process could be improved.</p>
Optional, 4000 char
Alignment with and support of the Enough for All Poverty Reduction Strategy:
<p>24. Enough for All is a community-driven poverty reduction strategy with the goal of aligning and leveraging the work of Calgarians. Please briefly describe how your FCSS funded work supports the goals of the Enough for All Poverty Reduction Strategy, if applicable.</p> <p><i>Note: This information is being collected to determine the impact of FCSS funding on supporting poverty reduction. If this is not relevant to your program, please do not complete this question. Not all FCSS funded programs align with this work.</i></p>
Optional, 4000 char
Additional Comments:
<p>25. If there is anything else you would like to tell us, please do so here.</p>
Optional, 4000 char

SAMPLE