

## **Message from the Director**

### Fred McHenry Director

1983 saw the completion of the construction of a number of major projects and facilities. Of high priority was the task of bringing them into operation.

#### HIGHLIGHTS FROM 1983 INCLUDED:

#### • <u>Completion of the following facili-</u> <u>ties</u>:

Village Square Leisure Centre Southland Leisure Centre Lindsay Park Sports Centre Renfrew Fitness Centre Eric Harvey Bridge Zoo Prehistoric Park (partial) Family Leisure Centre of S.E. Calgary Crowchild Twin Arenas

#### • <u>Community Development and In-</u> volvement:

Western Canada Summer Games Creation of Planetarium and Pleiades Theatre Society Creation of Lindsay Park Sports Society Fort Calgary Master Plan Leasing of Kingsland Athletic Park.

- <u>Restructuring of the Department</u> to a functional organization and reducing the Parks and Leisure Services areas from five to four.
- <u>Productivity gains</u> and other measures which brought the net operating expenditures in at \$1.5 million under budget.

Because of the tightening economic constraints, <u>1984 will see emphasis on the following:</u>

- Testing alternative operational modes.
- Involving volunteers more extensively.
- Reinforcing the Community Development thrust.

## The 1983 Parks/Recreation Board

#### Aldermanic Representatives

- Alderman Bob McCombie
- Alderman Barbara Scott
- Public School Board Representative
  - Trustee Ann Blough

### Separate School Board Representative

- Trustee Joe Prendergast

#### Members at Large

- Jurgen Bohnsack (Chairman)
- Joyce Bellows (Vice-Chairman)
- Margaret Lounds
- Amar Singh Mangat
- John Siminot
- Art Szabo

## Items Dealt with by the Board in 1983 included the following:

- 1. Update of the Policy and Systems Plan
  - Cemeteries
  - Devonian Gardens
  - Operating Grants Programs
- 2. Rates and Fees for 1984

#### 3. Grant Allocations

- 1983 Major Cultural/Recreation Grant Funds
- 1983 Project Co-operation Grants Funds

Community/Service Org. Community/School Incentive Municipal Assistance Basic Assistance

- 1983 Operational Program Assistance

#### 4. Lease Agreements

- Foothills Indoor Tennis Ltd.
- Killarney Seniors Activity Centre
- Kingsland Athletic Park
- Main Baseball Diamond at Foothills Athletic Park

#### 5. Other

- Financial Health of Community Associations
- Fort Calgary Master Plan
- Pilot Project on Exchange of Swimming Pool use for School Gymnasium use
- Guidelines and Procedures for Volunteers
- Natural Ice Rinks
- Philosophy and Practise of leasing Parks/Recreation Facilities

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# **Departmental Role**

Traditionally, the Parks/Recreation Department has been charged with the responsibility of providing leisure services, recreational facilities, programs and open spaces for the citizens of Calgary. However, over the past few years the City has consciously placed greater emphasis on facilitation, working with the voluntary sector to ensure that identified needs are met.

The reasons for this shift include:

- a belief that the community is best able to identify its own needs and to plan accordingly
- ample proof that community leadership is available to manage and operate even the most complex program or facility (e.g. Lindsay Park, the Zoo, Heritage Park)
- the dependency that had developed on government, ultimately undermining Calgary's volunteer and community spirit; a desire to reestablish government's residual role, a supplier of last resort.

1983 with its severe downturn in the economy, required that even greater emphasis be placed on this approach. Groups and services dependent on tax supported programs would see only reductions otherwise.

The following goals and objectives have not changed, but were simply reinforced during 1983:

#### Goals:

- To facilitate the provision of, and participation in, leisure opportunities which meet the needs of the people in Calgary for mental, physical and social well-being.
- To ensure that all Parks/Recreation services, programs, facilities and open spaces are available to the public on a non-discriminatory basis.

• To protect, preserve and promote appreciation of the environmental resources of Calgary.

### **Objectives:**

- 1) Facilitation
  - To facilitate the provision of a diverse system of leisure services which effectively serve a population with varied needs, interests and backgrounds.
  - To encourage other groups, organizations and individuals to provide leisure services for their own members as well as for public use.
- 2) Co-ordination
  - To encourage coordination in the delivery of leisure services between government, groups, organizations and individuals so that available resources are effectively utilized.
  - To promote full utilization of all available leisure services in Calgary region.
- 3) Provision
  - To provide leisure services for public use which complement the services provided by other governments, groups, organizations and individuals.
  - To provide leisure services only when other groups or organizations are unable to provide the quantity and/or quality of service commensurate with priority and need.
- 4) Evaluation
  - To regularly evaluate the leisure service system of the City of Calgary to ensure that it is responsive to the recreational needs and preferences of the people.

# **Departmental Organization 2**

#### PHASE #1 - Restructing Along Functional Lines

In response to a number of changing conditions over the last decade, and in recognition of the extreme need to obtain maximum effectiveness and efficiency, a major structural reorganization of the Parks/Recreation Department took place 1983 June. (Figs. 2.1 & 2.2)

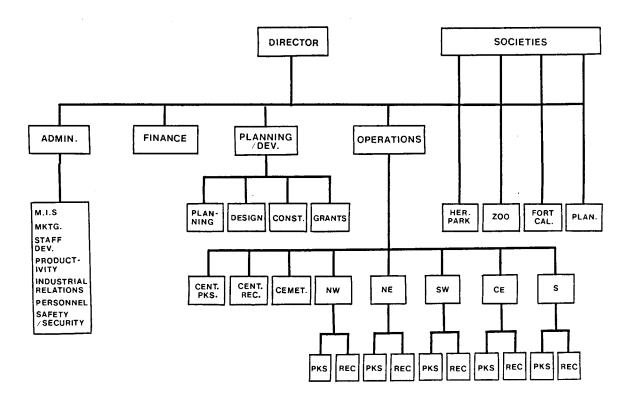
#### PHASE #II - Reduction in Number of Areas: Consolidation of Construction

Because of the economic constraint, further reshaping and refinement of the Parks /Recreation Department organization was necessary.

#### Fig. 2.1 Original Organization

The second phase reorganized structure (Fig. 2.3) was introduced 1984 January and consisted of the following:

- The number of areas for both Parks and Leisure Services was reduced from five to four. (Figs. 2.4 & 2.5).
- Parks construction was consolidated within Central Parks Operation.
- "Community Development Division" was changed to "Leisure Services Division".
- A Facility and Building Maintenance /Construction Section; with greater emphasis on Mechanical and Protection of Assets, refaced the construction section. This section also implements energy conservation program.



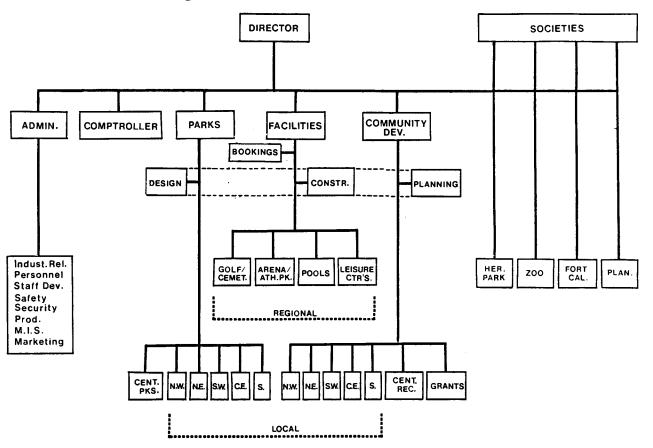
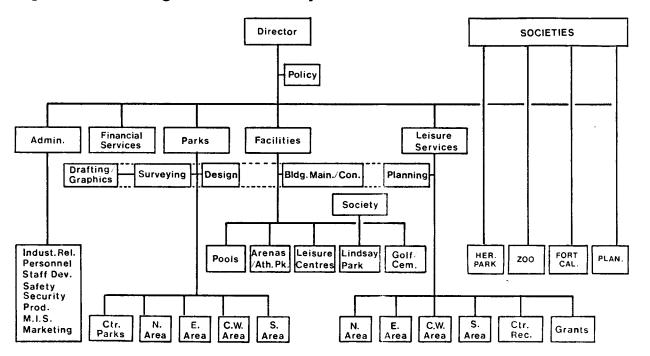
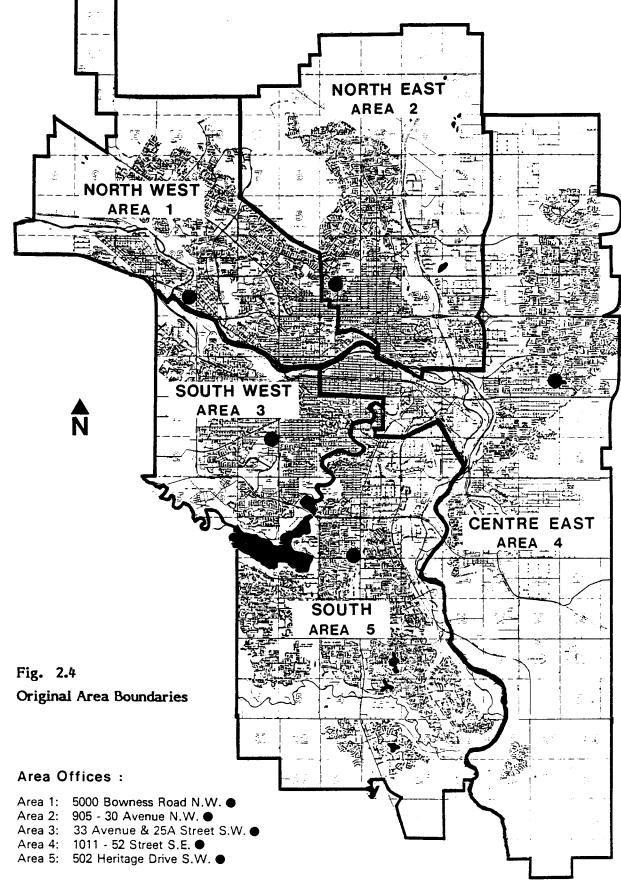
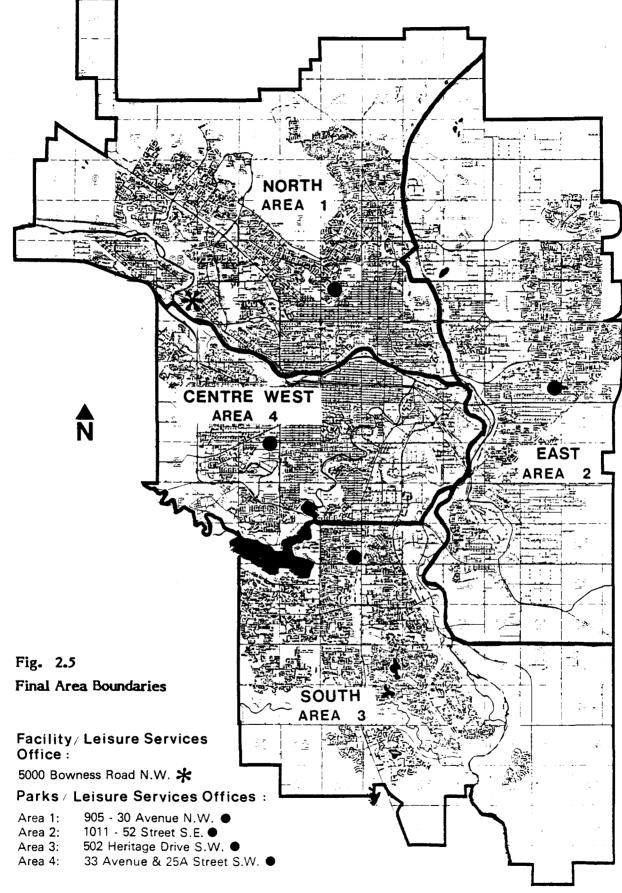


Fig. 2.2 Functional Organization (83 June)

Fig. 2.3 Final Organization (84 January)







# Administration

- 3.1 INTRODUCTION The department reorganization with a shift in emphasis from area dispursement to functional responsibility was a major accomplishment. As the full effect of the economic recession became a reality for the City of Calgary, the Administration Division dealt with the following:
  - A city-wide redeployment exercise to accommodate the placement of employees whose jobs were redundent.
  - Introduction of the Parks Maintenance Management System to the five areas of the department (introduced in the South Area).
  - Initiation of productivity studies for pools, arenas and cemeteries.
  - Initial presentation of the report of the Council appointed Vandalism Task Force.
  - Introduction of a more flexible policy for fees and charges to enable facility manager/supervisors to respond to one-time needs.
  - An increased publicity workload as the department completed Lindsay Park Sports Centre, Village Square Leisure Centre, Southland Leisure Centre, completion of a new fitness centre which was added to Renfrew Swimming Pool and others.
  - Participation in reorganizing the swimming pool staff shift offerings.
  - The preparation and introduction of micro-computers to the department.
  - Cooperation with the Planning Section in initiating a number of marketing studies through grants and educational institute student projects.
  - Implementation of the Phase II of the Foreman Training Course.
  - Preparation for contract negotiations with C.U.P.E. Locals 37, 38 and 709.

- Attendant administration detail to implement the functional reorganization.
- Preparation of the 5 areas to 4 areas reorganization.
- Preparation of an internal department redeployment in response to the redundancy of the majority of the construction responsibilities of the Department.
- Participation in a Value for Money Audit.

The year 1983 was a year of change resulting from management initiated approaches to improving the effectiveness and efficiency of its services and from reactive responses to the economic downturn.

### 3.2 LABOUR INDUSTRIAL RELATIONS

1983 was a very active year in terms of dealing with the three Union Locals; 37, 38 and 709.

- The Department recorded 114 grievances, which represents an increase of 143% over 1982:
  - 94 from Local 37
  - 4 from Local 38
  - 16 from Local 709.

This increase was attributed to the following:

- the birth of a new Union Executive
- the redeployments and layoffs of employees
- the institution of a new shift offering procedure for swimming pools.
- Seminars related to grievance and disipline procedures were conducted for 183 supervisory staff.
- In view of the fact that our existing contracts expire at the end of 1983, negotiations commenced in November 1983, with all three Union Locals.

#### 3.3

MANAGEMENT INFORMATION SYSTEM The increasing demand for more information resulted in greater usage of the MIS Section in the acquisition and use of data processing resources. Management's support of productivity improvement programs facilitated the acquisition of micro-computers and the development of computerized systems to support the operations. A considerable effort was directed towards computer awareness, training and educational programs.

1983 saw MIS participate in the following activities:

- acquisition of five micro computers and software
- acquisition of hardware for upgrading Fort Calgary audio-visual display
- acquisition of hardware (cash registers and computers) for the two leisure centres.
- development of computer programs and training for Parks Maintenance Management System
- training word processing operators
- publication of MIS Systems Plan, identification of MIS projects and the preparation of relevant budgets to implement the plan in 1984.

Future plans are being made to develop several applications using the computers at area offices, expansion of main computer access to area offices and testing the usage of corporate systems such as AMRS, PERMIS and Electronic Mail. The training of staff will be continued for use of microcomputers and main computers.

**3.4 MARKETING** The Public Relations Section had one of the busiest years in recent memory.

Many capital projects came on stream in 1983 which involved the Public Relations Section in spearheading the opening ceremonies and promotional programs for these new facilities and other special events.

Some highlights for the section included:

- the opening ceremonies for the Village Square and Southland leisure centres
- the Lindsay Park Sports Centre
- the Renfrew Fitness Centre (which was held in conjunction with Lady Mountbatten of Burma's civic tour)
- the dedication ceremonies for the Pop Davies Park and the Eric Harvie Bridge (Fig. 3.1)
- the 25th anniversary of Arbor Day
- reception for the Western Canada Summer Games
- proclamations for the National Physical Activity Week and Environment Week campaigns
- Canada Day
- Fort Calgary Salmon Bar-be-cue
- Heritage Day
- promotions for the Employee Suggestion Program



Fig. 3.1 Eric Harvie Bridge

Because of the openings of many new facilities, the Public Relations Section assisted in the publication of many new brochures, flyers, advertisements and special materials. Additional public information and regular news releases were released through the City of Calgary's Information Service on cable T.V. The department spent nearly \$190,000 on advertising and promoting the various facilities and special events during 1983.

As there was a need for the department to take a more proactive approach to marketing, the Public Relations section began a transition into this field:

- name of section changed to marketing section
- co-operation with planning section in co-ordinating a number of research market studies through grant hirings and student volunteers from S.A.I.T., Mount Royal College and the University of Calgary
- preparation of "Framework for Marketing" strategy.

3.5 PERSONNEL The Personnel Section's mandate is to assist in all aspects of the following:

- hiring employees for the Department and
- providing up-to-date information on all employees within the Department.

Figures pertinent to this mandate are reflected in Fig. 3.2.

It is interesting to note that:

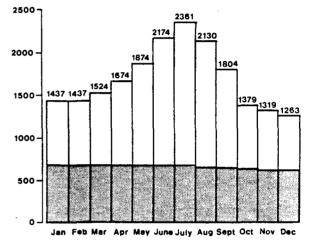
- some 35 new positions were created because of Southland Leisure Centre coming on stream, as well as
- a 6.8% staff turnover in existing permanent positions took place. This low figure reflects poor economic conditions.

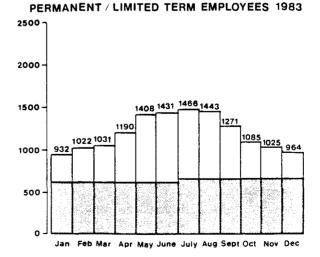
**Telephone Information Lines:** 

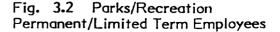
- The mandate is to provide information on all Parks/Recreation Facilities and services
- A total of 150,800 calls were received through the Lines.



PERMANENT / LIMITED TERM EMPLOYEES 1982







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#### 3.6 PRODUCTIVITY During

1983 a number of productivity projects were initiated:

- Parks Management Maintenance Program - expanded to all areas of the city. Work began on facilitating data analysis on micro-computers.
- Athletic Fields
  - introduced management maintenance program.
- Arenas
  - worker standards introduced
  - staff scheduling analysis initiated
- Pools
  - attendance/recovery rate statistics computerized for more effective analysis
  - additional pool covers purchased saves heat energy costs
- Job Procedures
  - 80 job tasks analyzed in first step towards greater standardization (co-ordinated through safety personnel).

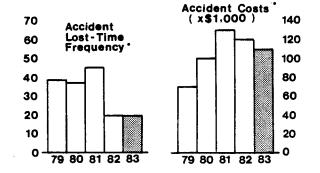
These productivity projects in conjunction with a department reorganization enabled the department to address the increased service load within a stabilized budget.

The bottom line in any productivity measurement is a direct reflection of employee efforts. The employees of the department are recognized for outstanding effort under the dramatic organizational change and constrained economic conditions.

#### 3.7 SAFETY

## 3.7.1 Occupational Health and Safety:

• 1983 met with positive results in our objective to keep on-the-job injuries and accidental loss to a minimum. This can be seen in the "Lost Time Frequency Rate" and "Accident Cost" figures for the year. (Fig. 3.3)



• Frequency is the number of accidents per million man hours worked which resulted in loss of time more than part of a shift.

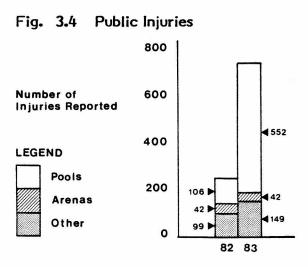
\*\*Costs include medical aid, hospitalization, Workers Compensation Board benefits and makeup wages paid while employees were off work.

#### Fig. 3.3 On-The-Job Injuries

- During the year, Standard Job Procedures were designed, for 84 tasks analyzed.
- In 1984, due to program evaluation and expansion, positive results should continue.

#### 3.7.2 Public Safety:

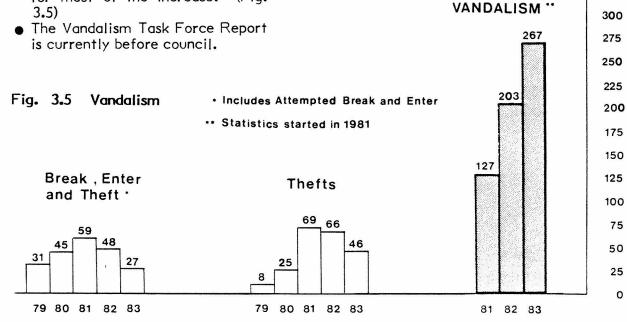
- In 1983 employees were encouraged to report all public injuries. Due to these efforts and the opening of two leisure centres, a noticeable increase in the number of injury reports resulted. These reports should give a better understanding of injury causes and remedial action required.
- 1984 efforts will be taken to involve members of the public in our identification program. (Fig. 3.4)



#### 3.8 SECURITY

- In 1983 there was a concentrated attack on the problem of break and enter through target hardening by the installation of appropriate locking devices and electronic alarm devices, achieving a 44% reduction in break and enter was achieved. (Fig. 3.5)
- Incidents of vandalism are being more widely reported and account for most of the increase. (Fig. 3.5)





#### 3.9 STAFF DEVELOPMENT

The major activities in 1983 for the Staff Development Section focused on developing a workable model and data base for integrating job analysis, selection of staff, staff development and performance appraisals.

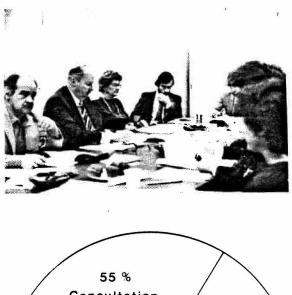




Fig. 3.6 Staff Development Activities



#### Activities included: (Fig. 3.6)

- second level Supervisory Training Modules for Parks Foreman (first time
- job analysis project initiated
- disipline module and seminar
- Parks planning seminar and a marketing seminar
- six Consultative/Facilitator training workshops for District Recreation Supervisors
- Staff Development Policy and Procedures manual
- client satisfaction survey.



## Finance

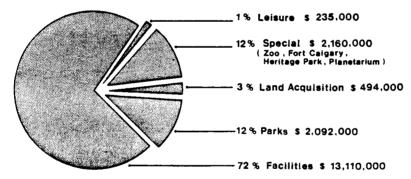
**4.1 INTRODUCTION** Consistent with the policy established by the Finance Department, a financial controllership position has been established in the Parks/Recreation Department.

**4.1.1 Departmental Controller Responsibilities:** The typical responsibilities of the Departmental Controller include:

- 1) Planning for control of operations.
- 2) Reporting and interpreting to compare actual performance with operating plans and standards.
- 3) Evaluating and consulting.

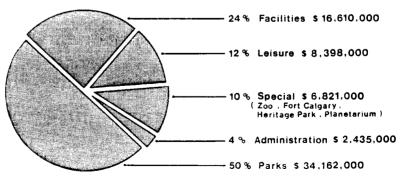
- 4) Protecting assets through internal control.
- 5) Economic appraisal to interpret the effect of economic forces upon the department.

In addition, the Controller will function as a member of the Department's Management Team, review financial and accounting policies, develop accounting policies for the department, coordinate the preparation of the department's annual budgets, and prepare and issue the department's annual financial statements.



#### 1983 CAPITAL EXPENDITURES : TOTAL \$ 18,091,000

#### 1983 OPERATING EXPENDITURES : TOTAL \$ 68,426,000

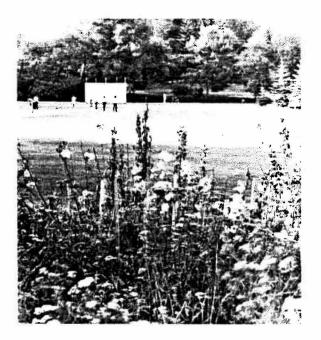


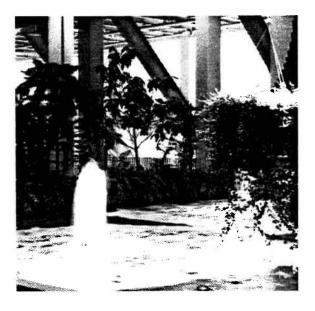
## Parks

5.1 INTRODUCTION The reorganized Parks/Recreation Department includes the new Parks Division unit. The goals of the Division are to provide a higher quality environment for the citizens of Calgary by acquiring, planning, designing, developing and maintaining open space effectively and efficiently. This Division is composed of: (Fig. 2.3)

- 4 Parks Areas Operations
- Central Operations including:
  - Environmental Control
  - Devonian Gardens
  - Civic Nursery
  - Horticultural Extension Services
- Design
- Drafting/Graphics
- Surveying

**5.2 PARKS AREA OPERATION** The Parks Areas are responsible for more than 1800 parks totalling more than 3580 hectares of land.





5.2.1 Parks Maintenance Responsibilities: Each Parks Area undertakes the following operations:

- grounds maintenance; mowing, watering, fertilizing and weed control of turf areas
- tree and shrub maintenance -watering, fertilizing, pruning, cultivating
- parks facilities maintenance maintenance of buildings in Parks, maintenance of grounds around buildings, parks furniture, tot lot equipment and tennis courts
- construction and maintenance of pathways
- installation and maintenance of fencing
- planting and maintenance of floral displays
- maintenance of natural ice rinks i.e. Bowness Lagoon, Marlborough Park and small rinks in neighbourhood parks
- maintenance of ball diamonds and soccer pitches, and other playfields The Centre West Area has additional responsibilities in the maintenance of the Stephen Avenue Mall and the Downtown trees.

# 5

**5.2.2 Capital Development:** In 1983 the Parks Areas;

- worked on various phases of development for 125 Community Parks
- installed playground equipment in approximately 20 locations
- developed approximately 60 new ball diamonds
- upgraded irrigation in approximately 10 parks
- installed approximately 35 new soccer goals.

#### 5.2.3 1983 Construction Highlights:

- development of City portion of Lindsay Park
- co-operative development of Joint Use Sites in Woodbine, Shawnessy, Woodlands, Erin Woods
- completion of Nimmons Park including playground and sculpture installation.

5.3 CENTRAL OPERATIONS Central Operations carries out a number of programs which do not lend themselves to decentralization. General management and services provided are:

- Environmental Control
- Horticultural Extension Services
- Playground Equipment (Maintenance/Construction)
- Civic Greenhouse
- Devonian Gardens
- Nurseries and Tree Farm

#### 5.3.1 Environmental Control:

**5.3.1.1 Weed Control:** Approximately 2,000 work orders were issued to clean up weeds on parcels of land involving City responsibility. Co-operation continued between Alberta Agriculture and the City regarding:

- the prevention of the spread of noxious and nuisance weeds
- the eradication of restricted weeds, i.e. Nodding Thistle.

• the control of grass or plants which present a potential fire hazard or an unsightly appearance on both private and city-owned land.

**5.3.1.2 Mosquito Abatement:** This program is permitted and regulated by an Alberta Environment permit and a City of Calgary By-law. A Provincial funding grant calculated by a formula based on the expenditures for chemicals and operating costs, is provided to the City each year upon submission of detailed reports and expense statements.

- In 1983, the Provincial grant provided 57% of costs for City applications of approved chemicals to mosquito-bearing 11,500 hectares of standing water.
- In 1983, the average female mosquitoes caught in a light trap dropped to 3.97 from 6.32 in 1982.

5.3.2 Horticultural Extension Services: The Horticultural Extension provides the following services:

- telephone inquiries
- office consultations
- publications
- an information booth at agricultural trade shows.

**5.3.3 Parks Playground Equipment Repair Shop:** This shop is located in the Mayland Heights Complex. Responsibilities include:

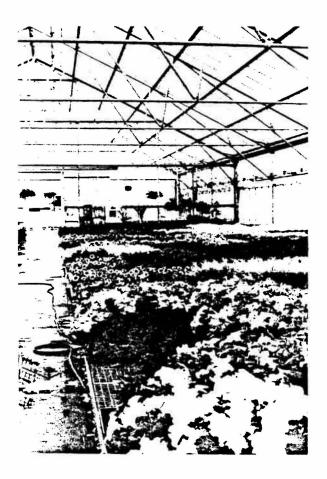
• manufacturing, purchasing, distribution and repair of playground equipment and parks furniture

Expenditures are recovered through allocation of job costs to appropriate operating and capital budget programs. (See Statistics and Reference, Item ...) **5.3.4 Vehicle and Equipment Coordination:** The vehicle and equipment co-ordinators responsibilities include:

- acting as a liaison between MSD and all user groups within the Department
- maintaining specialized vehicles and equipment for distribution to Parks Areas as requested
- providing special services such as snow removal, furniture moving, etc.

#### 5.3.5 Civic Greenhouse:

• Plant production demand is achieved by utilizing an area of 2,160 square metres per greenhouse.



- With a 1983 variable inventory of approximately 25,000 to 350,000 plants, the greenhouse propagates and produces tropical, flowering and annual plants for City indoor and outdoor parks, offices, functions and displays.
- The related recoveries/expenditures of the greenhouse operation are reflected in Fig. 5.1.

#### 5.3.5.1 Terrace Gardens: Weekly

maintenance of gardens located in the Calgary Convention Centre, arranging displays of flowering plants in season, and plant replacement as necessary.

#### 5.5.4.2 Office Interiorscape:

- This section maintains 2,800 plants in 16 City Departments. Replacement and new planting is carried out as requested.
- 1984 will emplasize office workers carrying out their own watering program. Gardening staff will continue plant maintenance and provide advice and assistance.

**5.3.5 Devonian Gardens:** This unique downtown park in Toronto-Dominion Square provides an indoor decorative garden featuring 23,000 plants of 138 varieties in 10,500 square metres of passive recreation area for the public.

#### 1983 Highlights:

- More than 800,000 visitors viewed the Gardens.
- Nearly 200 performances and displays were held in the Gardens.
- Special plant displays were featured.

#### Nurseries and Tree Farms: 5.3.6

This Section has the responsibility of providing trees and shrubs in the quantity and variety required for various City Operating and Capital Budget programs. The related recoveries and expenditures of the nurseries are reflected in Fig. 5.1. This Department operates 2 nurseries: N.E. Nursery and Glenmore Nursery and 3 tree farms, Edworthy Tree Farm, Shepard Tree Farm, and Queen's Park Tree Farm.

Arbor Day was again supported by the Nursery in 1983; 10,000 spruce seedlings were packaged and distributed to Grade III students in Calgary. A donation of mature trees was made to Don Boscoe School, host of the 1983 ceremony.

5.4 DESIGN Landscape architects and technicians worked on:

- 25 landscape design projects
- 12 landscape development projects as project consultants
- 17 policy development projects
- 4 community oriented design proiects
- 3 design projects for special groups.

#### 5.5

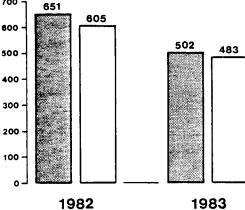
DRAFTING/GRAPHICS 1983 saw the increase in graphic projects to more than 60% of the section's work.

- Total Projects 450
- Graphics 297
- Technical 153
- This section includes a supervisor and 4 draftsmen.

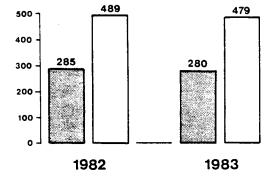




700



**GREENHOUSE REVENUES & EXPENDITURES** 



5.6 SURVEYING The decrease in Capital Construction resulted in a decrease in Survey staff by one crew in 1983. Work in this section is related to:

- identifying existing field conditions
- establishing property lines
- establishing fence lines
- plotting playfield locations
- staking grades prior to construction.

# **Facilities**

6.1 INTRODUCTION Under the direction of the Co-ordinator of Facilities, the responsibilities of this Division includes:

- the operation and maintenance of all City recreation facilities
- the planning and co-ordinating of new construction
- the management of a comprehensive maintenance program for all Park/Recreation buildings.

Facilities 4 are grouped into categories:

- Arenas/Athletic Parks
- Golf Courses/Cemeteries
- Sports/Leisure Centres
- Swimming Pools

#### **6.2** ARENAS/ATHLETIC PARKS

#### 6.2.1 Municipal Arenas: 1983 Highlights:

- Kinsmen Arena collapsed July 1983. -no injuries were involved
  - -replacement decision to be made.
- Completion of Crowchild Twin Arenas - community facility (see pg.19).
- Productivity improvement \$208,000 net under-expenditure in operating budget.



Fig. 6.1 Crowchild Twin Arena

#### 6.2.2 **Community Facilities:**

#### 6.2.2.1 Crowchild Twin Arena: The

Crowchild Twin Arena began operation January, 1983. (Fig. 6.1). This arena was a major cultural/recreation facility grant project, with funds contributed as follows:

- City of Calgary
- Province of Alberta \$1,800,000 900,000
- Community Assoc.

\$3,600,000

900.000

Silver Springs, Varsity and Scenic Acres Community Associations own and operate this facility. The structure of this twin arena consists of a Board of Directors appointed by the Members Boards.

The executive is comprised of -

- I President
- I Treasurer
- 1 Secretary which is elected from within the appointed Directors.

Features of this Arena consist of:

- two concrete ice surface floors
- spectator seating area 100 on either side
- concession lobby area
- 8 dressing rooms; 2 referee rooms
- skate sharpening room
- mezzanine area features are:
  - hall area capacity for 300 people
  - board room capacity for 60 people
  - equipment/dry sport storage room
  - fast food area
  - Buffalo Room Double 'A' Buffalo Association utilizes room
  - proposed area for bar and bar storage.

#### 6.2.3 Athletic Parks: 1983 Highlights

- Shouldice/Foothills Parks upgraded and improved for accommodation of Western Canada Games.
- Completion of an all weather track at Foothills Park.
- Kingsland Athletic Park was leased to Calgary Rugby Union. (See 7.4.8)
- Productivity improvement \$82,000 net under-expenditure in operating budget.

#### 6.3 GOLF COURSES/CEMETERIES

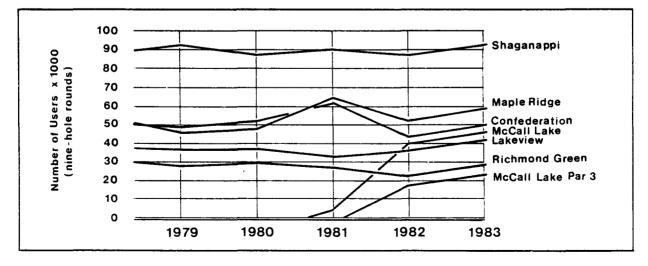
**6.3.1 Golf Courses:** The city operates five 9-hole and two 18-hole courses.

A noteable increase in use occurred in 1983. The increase was 9.5% or 27,047 more golfers than in 1982. (Fig. 6.2)

The accepted norm for golf course use is 35,000 rounds per year. Based on this norm the city's courses are an average 5,750 rounds above the norm. • Golf Lessons - A salaried professional is under contract to teach golf at Confederation, McCall Lake, Maple Ridge, Richmond, and Lakeview golf courses. His time is divided between the courses dependent upon class registration. From time to time the pro will hire additional staff to accommodate a heavy registration. Golf supplies are available at all the courses, clubhouses, and sold by cashiers for the professional as part of his contract.

A contracted golf professional is on staff at Shaganappi Golf Course who at this location provides lessons and pro shop services.

• Summer Programs - Shaganappi, Maple Ridge, Confederation, and McCall Lake each have a booking system which allows golfers to plan their games. Weekday golfers can phone twenty-four hours in advance to book specific times. Friday golfers can book after 6:00 p.m. on Wednesdays to avoid the congestion caused by weekend bookings on Thursday mornings. Generally, all available times are booked within the first hour of operation.



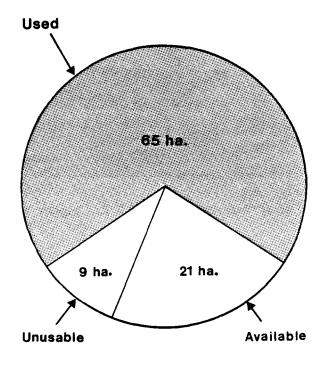
#### Fig. 6.2 Golf Course Use

• Winter Programs - The various courses are used during the winter months for skiing. Confederation and Maple Ridge are used by the general public for cross-country skiing, with lessons organized by Central Recreation Services. Richmond Green is available to blind skiers exclusively; it is totally fenced and can be better controlled than other areas. Shaganappi offers cross-country skiing with floodlit trails for night use.

#### 6.3.2 Cemeteries:

- The department is responsible for the operation of five cemeteries in Calgary.
  - Oueen's Park Cemetery opened in 1940 (Office 3219 - 4 Street, N.W.)
  - 2) St. Mary's Cemetery opened in 1935
  - 3) Union Cemetery opened in 1890 (Office 3000 Spiller Road, S.E.)
  - 4) Burnsland Cemetery opened in 1923
  - 5) Chinese Cemetery opened in 1938.
- The cemeteries total 95 hectares with approximately 21 hectares of land still available; sufficient to meet the needs until the end of the century. (Fig. 6.3)
- Approximately one hectare of land was developed for grave use in Oueen's Park Cemetery. Ribbon headstone foundations were installed on 448 graves.
- In co-operation with the Last Post, 160 metres of new footpath (paving stone) were installed in the Field of Honour.
- The Rose Garden at Queen's Park Cemetery has been land formed, loamed and seeded, to grass.







#### 6.4 SPORT/LEISURE CENTRES

#### 6.4.1 Community Facilities:

6.4.1.1 Family Leisure Centre of S.E. Calgary: The Family Leisure Centre began operation January 1983 (Fig. 6.4). This multi use complex was a major cultural/recreation facility grant project, with funds contributed as follows:

- City of Calgary \$2,353,250
- Province of Alberta \$4,706,500
- Community Assoc. <u>\$2,353,250</u> **\$9,413,000**

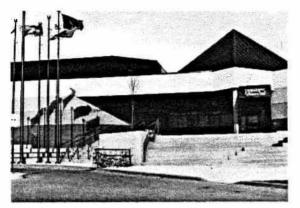


Fig. 6.4 Family Leisure Centre of S.E. Calgary

This complex is owned and operated by the following group of Community Associations:

- Queensland
- Parkland
- Willow Ridge
- Bonavista
- Deer Ridge Downs and operates under the following structure:
- 1 President
- 1 Secretary1 Treasurer
- 1 Past President
  1 Vice President
- 15 Membersat-Large

• Racquet and

Squash Courts

Features of this complex consist of:

- Wave Pool
- Steam Room
- Sauna Room
- Arena6 Sheets of
- Hot TubArts/Crafts Room
- Arts/Craits Ro
  Seniors Room
- Curling IceGymnasium
- Weight Training
   Room
  - Creche (Daycare)

In addition, the facility operates a lounge for members and guests. There is also a restaurant, lounge and fast food area under lease to a commercial operator.

### 6.4.2 Municipal Facilities:

6.4.2.1 Village Square/Southland Leisure Centres: In 1983, the Calgary Parks/Recreation Department introduced a major new concept to North American Recreation. Two large Leisure Centres began operation; Village Square Leisure Centre and Southland Leisure Centre. These Centres feature the following:

- Indoor Leisure Wave Pools
- Water Slides
- Weight/Exercise Rooms
- Gymnasiums
- Arts/Crafts Centres\*
- Twin Arenas
- Ancillary Facilities

\*(Fig. 6.5)



### Village Square Leisure Centre:

- Started operation January 1983 and includes the following services:
  - A Calgary Public Library
  - A Social Services Branch Office\*
     A Calgary Health Services Well Baby Clinic
- \*(Fig. 6.6)

## Fig. 6.5 Arts/Crafts Centre - Village Square





Fig. 6.6 Social Services - Village Square

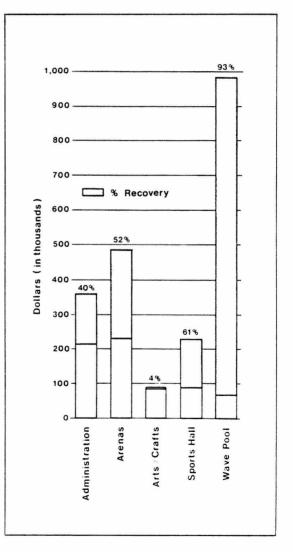
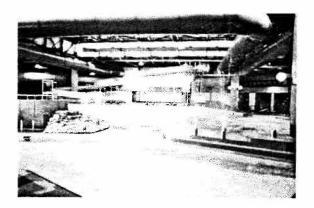


Fig. 6.7 Revenue Recovery - Village Square



#### Southland Leisure Centre:

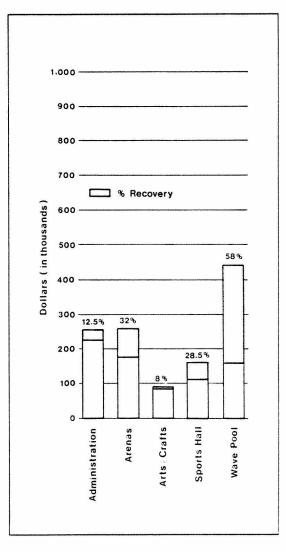
- Started operation July 1984 and includes the following sports courts:
  - Squash Courts
  - Racquetball courts

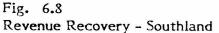
Unique operational concepts incorporated into the Centres' programs and booking activities include the following:

- Calgary families have the opportunity to participate together at one Centre in a variety of different activities.
- Leisure Centre facilities are always open for drop-in use during the 364 day operating schedule.



The future of these centres seems bright, as in their first year of operation they have been highly accepted by the public and have shown that they are able to recover a larger percentage of their operating costs than traditional facilities. (Figs. 6.7, 6.8)





#### 6.5 SWIMMING POOLS 1983 Highlights:

o June 1983, saw the completion of a new fitness centre which was added to the Renfrew swimming pool. (Figs. 6.9, 6.10)

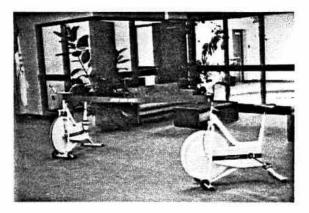


Fig. 6.9 Renfrew Fitness Centre

- o Energy conservation measures were taken in the following areas:
  - purchase of pool blankets as a pilot in two outdoor and one indoor pool to conserve heat
  - purchase and installment of automatic chemical controllers for more consistent and higher quality of water
  - purchase and installment of heat pump (dehumidifer) to save on energy consumption and prevent building deterioriation
  - change of building lighting from incandescent to fluorescent light fixtures for lesser power consumption
  - Diatomaceous Earth chemical recirculation to reduce quantity purchase requirement.

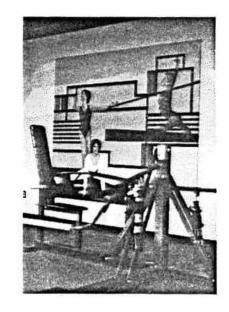


Fig. 6.10 Renfrew Fitness Centre

# **Leisure Services**

7

7.1 INTRODUCTION The role and mission of the Division is:

"to ensure that a broad range of leisure services is available to all citizens of Calgary"

Staff are committed to:

- promoting a broad range of leisure opportunities including physical, artistic/creative, social and cultural, and outdoor recreation
- serving all age groups (children, teens, adults, seniors and families)
- placing special emphasis on disadvantaged groups (disabled, seniors, economically disadvantaged).

The primary operating style of the Division is through support of community initiative. Examples:

- assist community groups to market research, plan and assess the feasibility of intended programs and projects
- administer grant programs (City, senior government and foundations) to promote community responses to identified need
- promote access to existing facilities; a bookings service for City and school board facilities
- co-sponsored programs to use the financial resources of both the City and a voluntary association or groups to offer over 1,000 co-operative programs per year
- advice and consultative services for community associations, sport groups, arts and cultural groups, outdoor clubs, seniors clubs, and other special interst groups (yielding an impressive range and number of indirect programs not requiring direct government subsidy)
- co-ordinate many special events, displays/exhibits, presentations/workshops, and outings for seniors to enrich and excite Calgary's community involvement, pride and spirit

The Division also runs over 1,500 direct programs where the community for one reason or another, cannot take direct responsibility. Examples include:

- Adult Leisure Learning the partnership with the Calgary Board of Education to offer adult programs after hours in the schools
- summer programs for children when the need is highest (no school) and the voluntary sector is 'on holiday'
- artistic and creative programs at the City's art centres -programming our own facilities.

Support is also offered to other Divisions within the Department ranging from attempting to interest a community group in the <u>"Adopt-a-Park Program</u>" to using programming expertise and community contact to fully utilize city facilites (pools, arenas and leisure centres).

7.2 PLANNING 1983 saw a considerable shift in planning activities. Although several master plans continued to move toward completion in 1983 the majority of the work load of the Planning Section dealt with Policy Planning, Market Research, and Interdepartmental Reports aimed at specific action items. Specifically the Planning Section achieved the following in 1983.

- Revisions to Carburn Park Master Plan and negotiation of the Park Development Agreement
- Draft completion of Glenmore Park Master Plan
- Developed a policy for open space in conjunction with storm water retention/detention ponds
- Completed the draft Trails and Pathways Policy

- Pool User Survey in which over 1000 interviews were conducted at city pools to establish the level of user satisfaction, pool market areas, market development potential, and user profiles
- A Trails and Pathway Survey was undertaken on all major pathway routes providing information on the type of pathway user (jogger, walker, biker), the frequency of use levels of satisfaction and areas for improvement
- Leisure Centre Survey a series of three questionnaires at each city leisure centres to establish attitudes toward pricing, a visitor profile, activity preferences and use of time
- SAIT marketing students conducted a downtown fitness survey and conducted the Village Square Leisure Centre business attitude survey under the direction of the Planning Section
- Planning section worked with the Planning Department on the open space/recreation elements of Area Redevelopment Plans and Area Structure Plans
- Established a planning framework for regional parks in the southeast and northeast
- Emphasized community development by assisting in several community needs and preference studies.

### 7.3

#### COMMUNITY LEISURE SERVICES

In 1983, Council contributed \$1,900,000 to the development of leisure opportunties in Calgary's neighbourhoods and communities. Area office staff played its part by:

- offering direct recreation programs, particularly in the summer months
- co-sponsoring programs with a wide range of groups working at the local level

• providing advice and assistance to associations and other agencies related to program development, facility development and management, grants, leases, special events, adopta-park and organizational development.

7.3.1 Support for Community Projects: Calgary can be proud of its strong community involvement in recreation; just as the City can be proud of its support role.

1983 saw the completion of a number of significant capital projects developed by the community with provinical grant support:

- the Ogden Legion Curling and Recreation Centre
- expansion of the Haysboro Community building
- Greater Forest Lawn Seniors Centre
- major expansion of Thorncliffe-Greenview community facility
- Crowchild Twin Arenas (Varsity, Silver Springs and Scenic Acres) (see Pg.19)
- the South-East Calgary Family Leisure Centre; (see Pg.21) Queensland, Willow Ridge, Deer Ridge, Parkland, and Bonavista Downs

The latter two were supported also by a 25% grant from the City.

Although MCR funds had been largely used up, communities made extensive use of Project Co-operation (see Statistics & Reference Items  $\mathcal{G} - \mathcal{H}$ ) and were successful in obtaining manpower related grants to support a number of projects. Examples include:

- grants to run recreation programs
- federal grants (Summer Canada Works) to help inner city community schools; Ramsey CA offering a childrens program with the City (Fun in the Sun); and inner city seniors

residences co-sponsoring 'Keeping Mentally Active'

- provincial Recreation Work Experience Program grants to assist Dover CA and West Hillhurst CA to offer summer programs. RWEP also supported a summer drama program at Wildflower Art Center
- GW Skene School (Penbrooke Meadows) was successful in obtaining designation as a community school and a five-year grant to get started
- a federal Canada Works grant made it possible for the Federation of Calgary Communities, the Department, and six north area communities to conduct as major needs assessment.

1983 was also a 'year of studies' as the recession forced the City and community groups to seriously assess needs and priorities:

- the six community study referred to above addressed issues of interest to the communities, the Federation, and a number of City departments (Parks, Social Services, Police, Transportation)
- inventories of pre-school and teen services and opportunties were completed in the Centre East area
- Bridgeland/Riverside worked on a human resource inventory (skills and interests) to maximize use of volunteers
- Elbow Park CA assessed leisure needs and interests with emphasis on identifying volunteers
- Bonavista Downs, Acadia, the Family Leisure Centre, Mission CA, and Glenbrook CA all completed program needs surveys
- extensive work was administered by the Department and a number of community groups to determine the main needs to be met at the proposed ACT Action Centre for the disabled and adjacent communities.

Working in partnership with the Department, 1983 saw the continuation of a gradual transfer of responsibility for leisure services back to the community:

- the Killarvey Senior Citizens Centre was leased to the Good Companions
- approximately 30 smaller parks were partially adopted by the community (notable mention to Bonavista Downs and the Family Leisure Centre)
- Silver Springs CA took over swim classes at the outdoor pool with great success
- South Calgary CA made financial contributions that resulted in their outdoor pool opening an additional two hours per day
- and groups throughout the City began to assume responsibility for a large number of leisure opportunities that had become governments responsiblity over the past couple of decades (special recognition to successes in Rosscarrock, Dover, West Hillhurst, Deer Run, Oakridge, Acadia, Fairview, Silver Springs and at the Sherwood Community School)
- a City gymnastics program at Glenbrook School was taken over by participants and became the Bow Trails Gymnastics Club.

7.3.2 Programs: In 1983, the Area Offices (Community Leisure Program) offered 219 direct programs and cosponsored an additional 517 with community groups. As usual, the majority of direct programs were offered in the summer when the voluntary sector is traditionally 'on holiday' however, 1983 community associations taking saw more summer initiatives ; Fairview ran its' first summer program and programming expanded in Rosscarrock, Deer Run, Oakridge, Acadia, Silver Springs, West Hillhurst, and Dover. (Fig. 7.1)

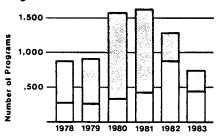
Fig. 7.1 Community Programs/Registration

Summer Programs

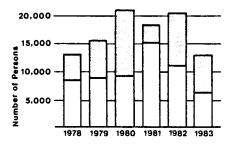


Fall, Winter, Spring Programs

Programs



Registration



Seniors groups also participated enthusiastically in the process of taking control of their own program needs; of 219 seniors programs that required financial assistance from the Department only 12 were direct (no involvement by a cosponsoring group). And other groups began to assume more responsibility for assisting the seniors; the best 1983 example was Sherwood Community School offering a full slate of seniors programs for the first time. (Fig. 7.2)

Two 1983 initiatives expanded the range of precedents for co-sponsored programming: the summer Horse Sense program was offered in cooperation with a commercial operator (Griffin Ranch), and a Sunshine Capers childrens summer program in Bowness was sponsored jointly with the City of Calgary Social Services Department. Both approaches a recognition of the impact of a recession environment on the delivery of leisure opportunities.

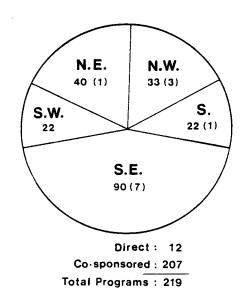


Fig. 7.2 Senior Citizen Programs

7.3.3 Art and Recreation Centres: Wildflower and Munro Park Art Centres also placed more emphasis on cosponsored programs in 1983, drastically increasing the number of cooperative programs and permits issued to nonprofit groups, with a corresponding decrease in city programs.

A market research survey was conducted for Bowness Recreation Centre to test the potential for leasing the facility to a community group for development as a local and regional art centre. Results were positive and at year end a report was being prepared to recommend that Council lease the facility to the Bowmont Kinsmen.

#### 7.4 CENTRAL RECREATION SERVICES

In 1983, Council approved a budget of \$1,934,600 (net) for Central Recreation Services to provide programs and services that:

- respond to city wide programming needs
- support groups and organizations that serve all geographic areas in Calgary (city wide)
- require specialized recreation staff to support either the voluntary sector or decentralized offices (generalist staff).

As in previous years, the services offered focused on:

- the booking of arenas, athletic parks, schools and gymnasiums and specialized park facilities
- athletics and sports
- arts and culture
- outdoor recreation and natural history
- retired and senior citizens groups
- recreation needs of the disabled
- community leadership.

The predominant operating style in Central Recreation Services is facilitation or support of initiative in the voluntary sector. The main exception to this is the Leisure which has a Learning Program mandate to offer direct adult programs in co-operation with the Continuing Education staff of the Calgary Board of Education.

In 1983, staff worked closely with 780 groups and supported over 1,923 programs, workshops, presentations and special events involving 350,000 participants. (see Statistics & Reference section () 7.4.1. Leisure Learning Services: In 1983, the recession economy affected both management and participation levels of adult leisure learning opportunities. Budget adjustments and revised pricing formulas required an 63% increase in fees; average combined with lowered descretionary income in the community, the programs suffered a decline in registration from the previous year.

However, the unit was successful in introducing 12 new programs:

- Billiards and Snooker
- Cross-Country Downhill Skiing
- Getting the Exercise Habit
- Prenatal Fitness
- Modern Rhythmic Gymnastics
- Continuing Calligraphy II B (Blackletter)
- Calligraphy II C (Italic Refinement and Variations)
- Sweater Fashions (Knitting)
- Soft Sculpture Birds
- Cross Stitch Embroidery
- Ceramic Combination Level III
- Porcelain.

In addition, 17 special events and 54 workshops were offered. Leisure Learning sponsored and operated two well received conferences:

- the 'Fitness Round Up' (Fig. 7.3)
  - held at the Banff Centre in June
  - 297 participants, 40 resource and advisory staff
- 'A Patch in Time' Ouilting Conference (Fig. 7.4)
  - held at the Banff Centre in September
  - 267 participants, 18 resource and advisory staff.

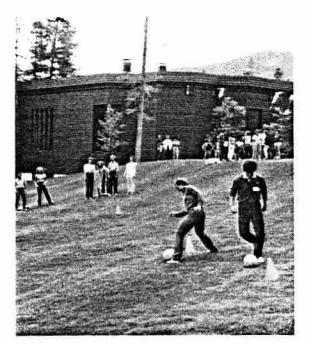


Fig. 7.3 "Fitness Round Up"



Fig. 7.4 Quilting Conference Entry

7.4.2 Retired/Senior Citizens Services: Central Rec. Services provided support to area staff (Program 434 - Community Leisure) as 219 programs were offered to 5,350 seniors. All but 12 of these were co-sponsored, involving major input and contributions from seniors groups and clubs. However, the primary role of central staff was:

- to provide assistance to 25 seniors groups having a city wide interest
- to offer pre-retirement and leisure education sessions
- to co-ordinate in-city transportation to leisure opportunities (380 trips involving 11,761 seniors)
- leadership development
- special events (in 1983 'Wildrose Country Barbeque' and 'Seniors Afternoon in the Park').

In 1983, interest in leadership training increased in the areas of arts and crafts and seniors fitness. Cosponsored leadership development opportunities were offered in cooperation with the West Hillhurst Go-Getters, Mount Royal College, the Senior Citizens Council and the Seniors Programming Partnership.

A particular highlight of 1983, was the Senior Ol-Lympxs involving 30 events and approximately 1,200 participants. (Fig. 7.5)

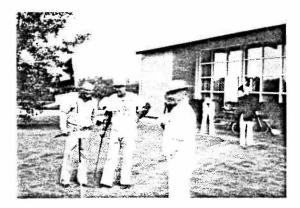


Fig. 7.5 Senior OL-Lympxs

7.4.3 Recreation Services for the Disabled: This Section attempts to expand leisure opportunities for the disabled in Calgary by:

- Working with interested groups and agencies to develop specialized skill programs for disabled
- Providing support to hospital staff in their attempts to expand institutional recreation programs and opportunities
- Encouraging the integration of programs to challenge both disabled and non-disabled participants
- Developing Leadership. (Fig. 7.6)

1983, saw a focus on coordination and information sharing:

- hosting of three interagency information meetings
- joint workshops and increased cooperative programming
- increased emphasis on the school system (principals, staff and diagnosticians) to identify needs, develop programs and inform parents

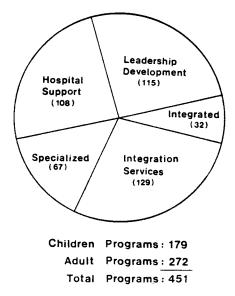


Fig. 7.6 Programs for the Disabled

• publications of an interagency newsletter three times per year with a circulation of approximately 800.

procedures Policies and were developed with the Continuing Education staff of the school boards to increase accessibility to learning opportunities for the disabled adult. Work began on the development of a Guide to Community Involvement for disabled adults, service workers and residential staff.

1983 also saw the completion of Phase I of the facility accessibility project, identifying priorities for improving physical access to City pools and arenas. Phase II, development of an information manual for public use, was initiated.

7.4.4 Community Leadership: In

1983, the Community Leadership unit offered 14 courses increasing the leadership skills of 648 community leaders in Calgary.

Special emphasis was placed on preparing the community volunteer for an increased role in program planning and management in keeping with the Department's attempts to transfer programming responsibility to the voluntary sector:

- a Program Planning Manual was developed and workshops given
- two training sessions were provided in co-operation with the Social Services Department for Day Care workers (program planning)
- the training session for summer staff was opened to staff working for community associations and other groups providing summer recreation programs.

**7.4.5 Cultural Services:** The Cultural Resource Centre has developed links with some 600 arts (performing and visual) and ethnocultural groups in Calgary. In 1983, staff provided support for programs, events and presentations that reached 319,850 people (Fig. 7.9) and responded to 35,000 telephone enquiries.

Staff worked aggressively to bring artistic and creative experiences to the Calgary public. In 1983:

- Wagonstage Touring Players performed two plays reaching 18,000 children
- 18 Band Concerts, co-sponsored by local business and the Musicians' Performance Trust Fund, were enjoyed by 23,000
- Devonian Gardens hosted 30 performances and 24 exhibitions (estimated audience of 120,000)
- Five community art displays were co-ordinated reaching 1,200.

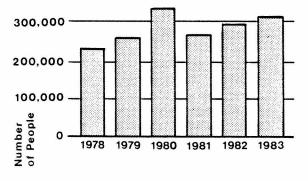


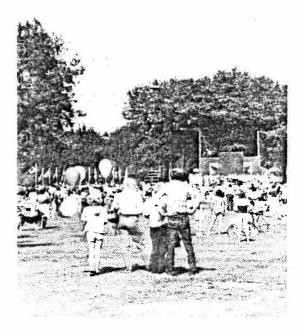
Fig. 7.9 Cultural Activity Attendance

Three major events were hosted on Prince's Island:

- Canada Day concerts, exhibits and family activities for 7,500 (Figs. 7.7 & 7.8)
- Heritage Day co-sponsored with Calgary Folk Arts Council, 8,000 people in 1983

• Calgary Caribbean Festival - run almost totally by the groups themselves, 7,000 in attendance.





Figs. 7.7, 7.8 Canada Day

Cultural Services also provided support for community groups interested in offering artistic and/or cultural events. Festival equipment (stages, tents, lights, seating, etc.) can be loaned and advice provided. In 1983, staff assisted in community programs and events reaching 120,300.

New events sponsored or co-ordinated by Cultural Services in 1983 included:

- 'Locations', a national program to encourage the placement of temporary public artwork (in co-operation with the 'Off Centre Centre' in Calgary).
- 'The Games I See', children's art from over 35 countries in conjunction with Universiade '83 (the University Games held in Edmonton).

And the Department role in providing information was enhanced in 1983 with the publication of:

- 'A Guide to Calgary's Public Galleries', co-sponsored with the galleries as part of the 'Public Gallery Awareness Program' in Calgary
- an 'Ethnocultural Playground Manual' produced in association with Alberta Culture.

7.4.6 Outdoor Recreation/Nature Services: This Section is responsible for the provision of services and programs to outdoor related clubs, agencies and individuals on a city-wide basis.

In 1983, it continued to offer a number of specialized programs:

- Glenmore Sailing School 1900 individuals
- Two Department Day Camps 185 children
- A co-sponsored day camp with the YMCA at Riveredge 160 children
- Tipi Camp 15 groups involving 300 participants - became a year round

facility in 1983

- Clinics and leadership courses in cross-country skiing with Foothills Nordic Ski Club, Alberta Ski Association and the Canadian Association of Nordic Ski Instructors - 185 participants (Fig. 7.10)
- River Rescue Leadership 10 teens
- Outdoor programs and symposia for disabled - 100 participants
- Canoe and Rowing lessons co-sponsored with Calgary Canoe Club and Calgary Rowing Club - 3500 participants.



Fig. 7.10 Cross-country Skiing

The Natural History and Interpretive Programs were also active and successful:

- 14 adult education courses in natural history
- nature walks in five natural areas /parks
- displays at Wild Rose Days, Canada Day and the Calgary Teacher's Federation, Sportsman's Show, Mainstreet, Fort Calgary
- illustrated lectures for clubs and societies
- 144 bookings at Inglewood Bird Sanctuary
- 21,200 visitors to Inglewood
- input into Glenmore Master Plan. Carburn Park, North West Bypass reports.

Perhaps the greatest achievement for 1983 was the establishment of the Calgary Area Outdoor Council. The Outdoor Recreation Section, in consultation with the Outdoor Recreation Section of Alberta Recreation and Parks Department and various outdoor organizations established the Calgary Area Outdoor Council (C.A.O.C.).

C.A.O.C. was set up to provide a mechanism through which the common interests and activities of organized groups in the Calgary Area, with an interest in non-motorized outdoor recreation, conservation, education and leadership, can be co-ordinated and represented to governments and the public.

C.A.O.C.'s objectives are to promote, encourage and facilitate

- Communication
- Co-ordination
- Representation
- Services.

Following are two very successful events that were organized by C.A.O.C.:

- Managerial Workshop held at Camp Horizon (Fig. 7.11)
- Cross Country Information Show held at Fort Calgary.



Fig. 7.11 C.A.O.C. Management Workshop

7.4.7 Facility Booking/Scheduling: In 1983, the Bookings staff issued 14,000 permits providing access to 435 facilities (arenas, athletic parks, picnic sites, school gyms and playing fields) for 4,100 teams and groups.

In an attempt to further expand public use of city and school facilities and to reduce administrative overhead, a pilot project was developed with the Separate School Board to exchange City pool time for school gym time.

**7.4.8** Athletics: In 1983, Athletics staff worked with 41 groups to expand and improve the quality of sport/athletic opportunities in the City.

A few direct programs were provided:

- summer hockey school (493 participants), power skating (1,629) and hockey goaltenders clinic (72)
- tennis lessons (410) and golf lessons (960)
- City of Calgary Horse Show (67)

But the majority of programs were cosponsored:

- skill schools (soccer 800; baseball -217)
- coaching and officials clinics (hockey - 680; tennis - 26; baseball -184; ringette - 120; soccer - 150).

In keeping with the Department's community development approach, this Section in 1983 successfully:

- assisted the Calgary Rugby Union in their efforts to lease the Kingsland Rugby fields. This field was operated by the Parks/Recreation Department prior to 1983 but is now maintained by the Calgary Rugby Union
   assisted the Calgary Slowpitch
- assisted the Calgary Slowpitch Association to lease land to build a slowpitch complex in Northeast Calgary. This complex will be developed and operated by this association

- turned the City of Calgary Boys' Baseball School program over to the various Little League Baseball Leagues in the City. This program has, in the past, been operated by the City of Calgary
- turned the City of Calgary Soccer School over to the Calgary Minor Soccer Association. This program was previously run by the Athletic Section
- assisted the Calgary Minor Soccer Association in their efforts to develop a quality indoor soccer program in the City. The soccer association opened their new indoor soccer facility (two indoor fields) in October of 1983.

7.4.9 Western Canada Summer Games: The City of Calgary hosted the 1983 Western Canada Summer Games, July 31 to August 06, 1984 (Fig. 7.12). These games left behind them a legacy of facilities and equipment.

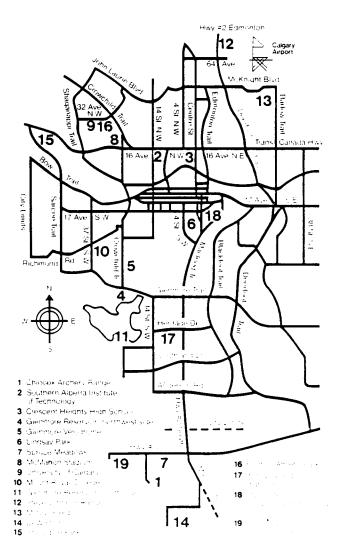
• 2,400 athletes from the four Western provinces participated in 24 sporting events. Student residence and classrooms at the Southern Alberta Institute of Technology housed these athletes.

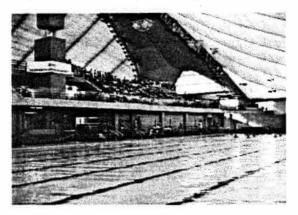
#### Facilities Used:

- Lindsay Park Sports Centre (Fig. 7.13) the major facility hosted the following sports contests:
  - volleyball
  - fencing
  - competitive swimming
  - diving
  - synchronized swimming
  - water polo
- Foothills Track (was upgraded to international standards)
- Glenmore Reservoir Rowing and Canoeing Course

- McCall Lake Pistol Range (indoor)
- Chinook Archery Range
- Black Diamond Cross Country Course (Equestrian)
- Calgary Trap and Skeet Club
- Calgary Velodrome
- Glenmore Lake Sailing Site
- Steve Johnson Rifle Range
- Athletic Supervisor seconded to Western Games for approximately one year, nine months.







#### Fig. 7.13 Lindsay Park Sports Centre

7.5 GRANTS AND LEASES In the provision of leisure services, this section provides administrative services to other Department staff, community organizations, other government and quasi-public agencies in the following areas:

- Federal, Provincial and City grant programs
- Preparation and execution of leases, undertakings and special agreements as required by the City as in accordance with Provinical grant programs.
- Information, liaison and training regarding grants and leases policies and procedures. (see Statistics & Reference section)

7.5.1 Grant Administration: This section includes the coordination and provision of administrative services for incoming and outgoing recreational, cultural and educatinal grant programs for which the City, community organizations, and School Boards are eligible.

Incoming Grants - that are available to assist in the development of recreation /cultural facilities and services include:

 Major Cultural/Recreation Facility Development Program

- Project Cooperation:
  - Municipal Assistance
  - Community/Service Organization Assistance
  - Community/School Incentive Program
  - Basic Assistance
- Operational Program Assistance
- Further Education

In 1983, Calgary experienced its first drop in population of 2,441 which resulted in a shortfall of \$2.5 million of anticipated Provincial grants. In particular, the availability of Major Cultural/Recreation grants funds for community projects was impacted. With the termination of the Major Cultural /Recreation Facility Development Program by 1984 December 31, the section placed priority on development of a grants brief to the Provincial government that substantiates the need/demand for continuation of this program, or an equivalent program.

Outgoing City Grants - provide financial assistance to local community organizations who provide recreational /cultural programs, events and services of benefit to the community. Grant programs included in this area are:

- Sport/Athletic Hosting (general)
- Sport/Athletic Hosting (general)
- Special Events Athletic Hosting
- Ethno-Cultural Hosting (general and special
- Ethno-Cultural Travel (general)
- Lawn Bowling
- Minor Sports Associations (administration)
- Grants and Fee for Service Policy (special operating requests)
- 25% City Capital Grant (MC/R applications).

In 1983, special emphasis was given in the following areas:

• New hosting and travel grant programs for ethno-cultural organizations were established.

7.5.2 Leases and Agreements Administration: This section includes the coordination and provision of administrative services in the preparation and execution of leases, undertakings, and special agreements related to assignment of City-owned lands and Provincial and City grant requirements. City policies applicable to this area include:

- Community Association Lease Policy
- Policy Guidelines for Leasing Cityowned lands to Non-Profit Recreation/Social Organizations
- Standard Undertaking Agreement
- Standard Consent to Mortgage Agreement

In 1983, special emphasis was given to the following areas:

- Policy Guidelines for Leasing Cityowned Lands to Non-Profit Recreation/Social Organizations were established.
- Special agreements were established with the Polish Canadian Club and the Calgary Italian Club relating to a City's capital contribution and provisions for reimbursement.

#### 7.6 VOLUNTEERS CO-ORDINATION The Pol-

icy and Systems Plan commits the Department to:

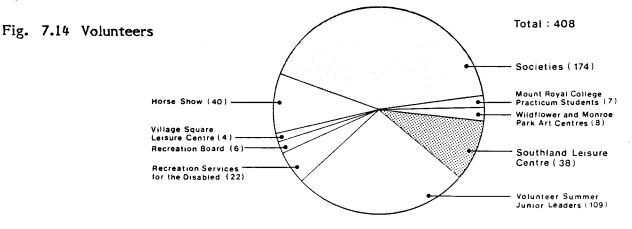
"Encourage and incorporate the use of volunteers within leisure services throughout the City."

The Societies (Zoo, Heritage Park, Fort Calgary, Planetarium) have traditionally made excellent use of volunteers and many sections of the Department were accustomed to working with voluntary groups. However, in 1983 significant steps were taken to ensure the broadest possible support for volunteer involvement.

An operating manual was developed giving staff direction in all aspects of managing volunteers (promotion, placement, training, supervision, and recognition). Management positions were realigned to permit assignment of a full time volunteer coordinator to:

- promote the volunteer program
- support the development of pilot projects demonstrating both benefits and procedures
- act as a clearing house for information and necessary records.

Particular credit is due the staff at Southland Leisure Centre who developed 38 volunteer positions during the first year of operation. (Fig. 7.14)

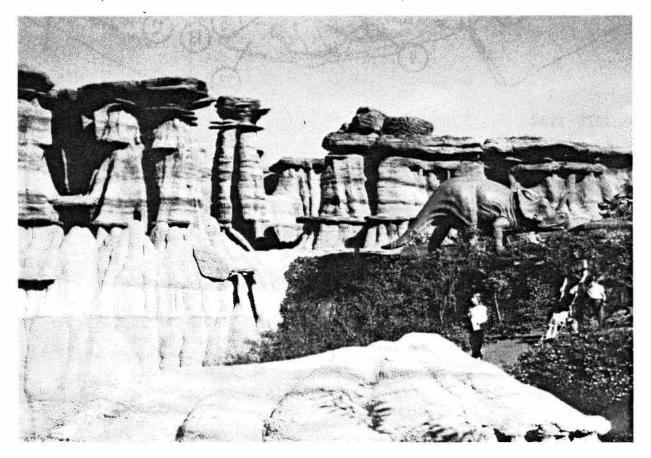


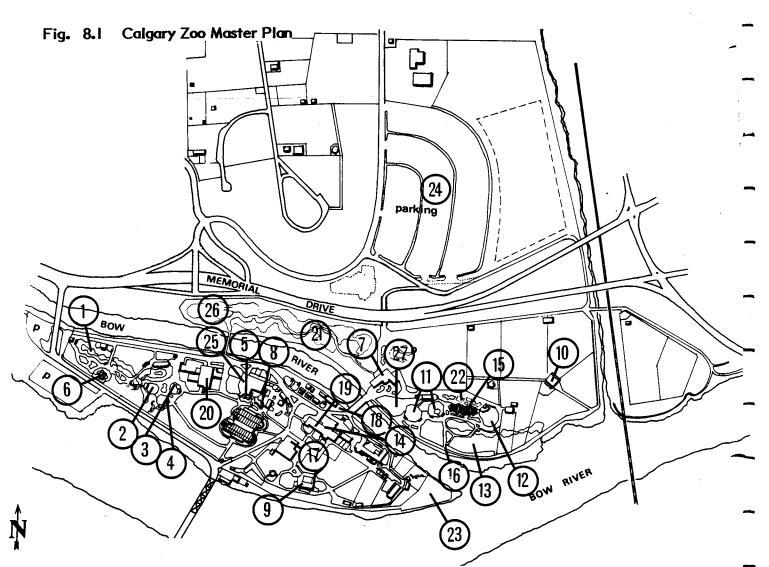
# **Associated Operations**

# 8.1 CALGARY ZOO

### 8.1.1 Introduction:

- The Calgary Zoo adopted a ten-year Master Plan in 1975 for redevelopment of the Zoo. (Fig. 8.1) The Plan was formed with the input of a renowned zoo consultant firm, the Zoological Board, the Parks/Recreation Department and Zoo staff. It calls for an exhibition of fauna and flora, with an emphasis on quality, to build a facility that meets educational and conservational needs and above all serves the recreational expectations and needs of Calgarians and visitors to our City.
- The animal collection will show a cross section of the animal kingdom to represent more species such as fish and invertebrates. St. George's Island will have non-native species and house exhibits for exotic animals. The Island will be the prime winter visiting portion with the concentration of indoor exhibits. The land north of the Bow River south of Memorial Drive bordering Nose Creek to the east will be the special exhibit area for North American animals. The Prehistoric Park has been relocated to the area immediately north of St. George's Island. A twohectare land parcel was acquired east of Nose Creek at its confluence with the Bow River to house the Animal Hospital and Quarantine facility.





#### 1976 - 1982

- 1. Siberian Tiger
- 2. Japanese Macaque
- 3. Snow Leopard
- 4. Black Leopard
- 5. Gibbon
- 6. Ibex
- 7. Entry Building and Plaza
- 8. Children's Contact Centre
- 9. Nocturnal World/Australian House
- 10. Musk-ox/Bison Barn
- 11. Grizzly Bear Exhibits
- 12. Wolf Exhibit
- 13. Mule Deer
- 14. Temporary Primate Facility
- 15. Eagle Aviary North American Exhibit
- 16. Landscaping, Roadways North American Exhibit
- 17. Snack Bar Addition
- 18. Hospital Renovations
- 19. Reptile House
- 20. Elephant House Addition

#### Construction Completed 1983

- 21. Prehistoric Park Phase I
- 22. Birds of Prey Phase II
- 23. Swift Fox Breeding & Research Enclosure

#### Under Development 1984

- 24. Zoo Parking and Access
- 25. Permanent Primate Complex and Neighbouring Areas
- 26. Prehistoric Park Phase II
- 27. Cougar Exhibit

• The Devonian Foundation arranged to purchase ¼ section of land south of the city for the zoo to use as a support area for the core zoo and as a breeding area for endangered species. This project is scheduled to be turned over to the zoo by August 1984.

#### 8.1.2 Development Projects 1983/84:

• Three major projects were completed in 1983 as well as further development is being planned for the Calgary Zoo in 1984. (Fig. 8.1)

**8.1.3** Animal Collection: The 1983 inventory includes: 290 species and 1367 specimens. (see Statistics & Reference section)

- Births and Hatchings: The animal collection remained relatively unchanged. Acquisitions were made to complete breeding groups and pair structures. (Several of the more noteworthy births and hatchings are specified in Statistics & Reference section).
- The value of the existing animal collection as of December 1983 based on replacement value suggests that the collection is worth a minimum of \$726,000.

#### 8.1.4 Horticultural Collection:

• 1983 saw some significant changes to the horticultural collection. In the early spring the Birds of Prey exhibits were landscaped by recreating various habitats from a simulated arctic tundra to northern forests, parkland and prairie desert. Ongoing at the same time was the largest landscape project ever at the zoo, the Prehistroic Park. Over 125 species of trees, shrubs and ground covers were planted. Since grasses had not evolved in Prehistoric times, the entire park was planted without using grass.

• The north house of the Conservatory was replanted in the fall of the year. Many new species were added to the collection with a new labelling and inventory system being developed. The coming year should see an up-todate and accurate plant inventory available for the entire plant collection.

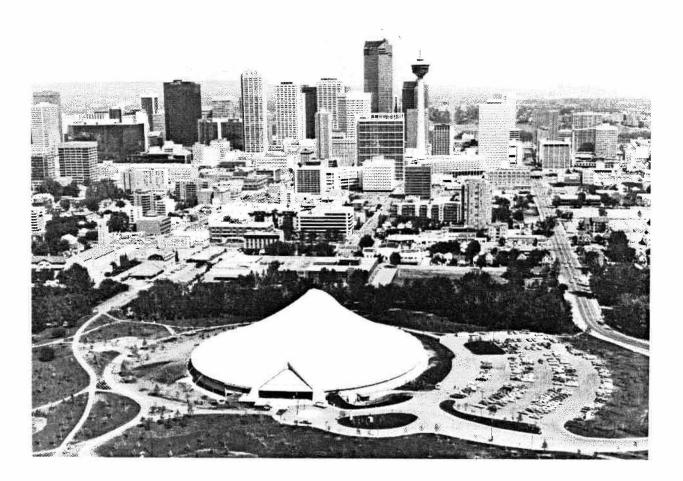
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## 8.2

#### LINDSAY PARK SPORTS SOCIETY

#### 8.2.1 Introduction:

- The Lindsay Park Sports Centre is a result of a decision to combine the aquatic centre being built for the Western Canada Games with the Alberta 75 Fieldhouse project initiated by Minor Sports Calgary. Early in 1983, the Parks/Recreation Department suggested that a society be established to operate the centre with a view to being more responsible to the needs of the user groups as well as realizing some economic savings to the City.
- The Lindsay Parks Sports Society was established and registered May 1983 and operates under a Board of Directors consisting of:
  - 1 Alderman as appointed by the City
  - 1 City Parks Department Representative as appointed by the City
  - 2 Community Association Representatives
  - 1 Minor Sports Representative
  - 2 School Board Representatives
  - 4 Dry Land Sports Representatives
  - 5 Aquatic Sports Representatives
  - Vice-President to be President Elect.



• The Devonian Foundation contributed \$850,000 towards the completion of landscaping approximately ten acres of land west of the Lindsay Park facility.

**8.2.2 Facility Use/Group Users:** The Society operates and manages the Centre for the following purposes:

- For training and competition facility for the athletes of Calgary in appropriate dry land and aquatic sports.
- To serve the general recreational needs of the inner city communities, the downtown business people, and the general public of the City of Calgary.

Athletic Group Users

- Competitive group swimmers
  - Master Age
  - Groups Swimmers
  - Synchronized
  - Divers
  - Water Polo
- Dry Sports
  - Volleyball
  - Basketball
  - Team Handball
  - Track & Field
  - Judo
  - Weightlifting
  - Bobsled
  - Skating
- Others
  - Schools
  - University of Calgary
  - General Public

#### 8.2.3 - 1983 Highlights/84 Emphasis: 1983 Highlights

- Hosted the 1983 Western Canada Summer Games
- Opened to the general public 1983, October 17
- Involved volunteers extensively

#### 1984 Emphasis

 Provision of greater services to user groups

Application for a casino license
 Society Fund Raising

Contribution and monies received

- Minor Sports Calgary
   Western Canada Games Foundation
   \$100,000
- Stampede Parking \$ 3,000

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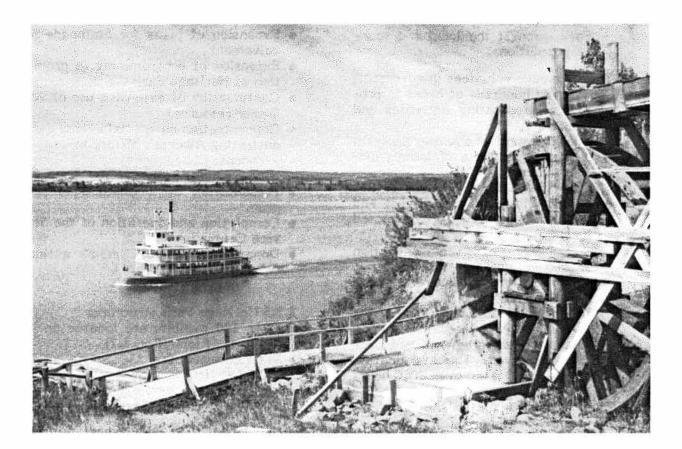
#### 8.3 HERITAGE PARK

**8.3.1 Introduction:** The notion of Heritage Park's success in 1983 is incomatible with the serious decline in tourism province-wide, and the sluggish economy locally. During this, our twentieth operating season, provincial tourism registered a 40% drop since 1981. Yet, all things considered, the Park had a relatively successful year. The total attendance for Heritage Park's 20th operating season was 304,376. Gross revenues from operations in 1983 amounted to \$2,118.636.

Additions to fixed assets of \$1.9 million brought investment to over 10 million dollars. The City of Calgary contributed \$921,000 which was used for the operation and maintenance costs of Heritage Park.

The Park's response to the hard economic realities hitting all attractions and tourism-related facilities throught the province necessitated decisive marketing action. But the key marketing plank in 1983, and will be for 1984, is <u>imaginative growth</u> while maintaining historical accuracy and authenticity.

With this philosophy rigidly adhered to, many new programs were added judiciously to the Park's roster and are, to a large degree, credited for slowing the hasty decline in gate attendance to a respectable 4%, instead of 8% in 1982.



#### 8.3.2 1983 Highlights & Developments:

#### **1983** Highlights

- The Sunday breakfast/buffets: an average of 600 people came each Sunday.
- The Calgary Stampede four-pronged program, which includes:
  - <u>Rope Square</u> Heritage Park had a continuous, high profile on the downtown mall each day of Stampede through the distribution of Park brochures (and goodwill) from the old Pie Wagon
  - 2) <u>Award-winning Stampede Parade</u> <u>entry</u> (best in the historical and western section)
  - 3) <u>Mini-Parades</u> at Stampede Park in the evenings; and
  - 4) A large, attractive <u>booth in the</u> <u>Round-up Centre</u> at the Stampede generated strong interest in the Park amongst the local and tourist populations.
- The extensive volunteer involvement; donation of hundreds of hours in promoting and operating activities and functions.
- The development of a winter program in conjunction with a children's luncheon theatre.
- The old 5934 Locomotive was outlined in sparkling Christmas lights and had a Christmas Tree Corral erected by its side.
- The success of the education programs:
  - twenty structured programs, conducted by docents, and the selfguided focus tours, saw 27,161 students during the year. Continuing Education's six programs had over 200 participants. The 39 education volunteers donated over 2000 hours on site.
- The hosting of the School Social (a real family event) and Police Day.

- The commenced construction of a new Service Centre, which will receive all shipments into the Park and will be the main storage facility for bulk food products.
- The serious fire damage to Millarville Ranchers Hall; renovations were completed by the end of 1983.

**1983** Park Development included the following projects: (Fig. 8.2)

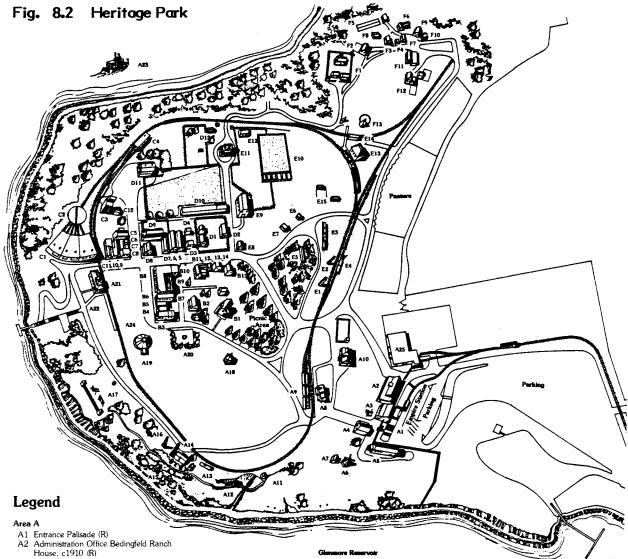
- continued construction of Service building
- acquisition of Depot Hack
- completion of Weedon School washrooms
- staff parking lot completed
- installation of Roundhouse hoist
- restoration of Car 63 completed
- restoration of Car 62.

#### 1984 Emphasis:

- Expansion of plans for Stampede involvement
- Extension of programming in promotion of Heritage Park
- Continuation of extensive use of volunteer resources
- Concentration on special events demonstrating Alberta's history in:
  - rodeos
  - heavy horse pulls
- Presentation of a Chautauqua program
- Completion and operation of the Service Centre
- Donation of Conklin Show's antique carnival rides

#### 8.3.3 Heritage Park Structure:

- Over 100 exhibits are located on its 66 acres of land (Fig. 8.2)
- Staff consists of:
  - 50 full time employees
  - 46 part-time employees
  - 200 seasonal employees
  - over 250 volunteers



- A3 Gate Snack Bar (R) A4 Curio Shop (R) A5 Canmore Opera House, 1896 A6 Bruderheim Windmill, c1910
- A7 Miller's Cabin. Langdon Town Hall. c1886 A8 Midnapore Station. 1910
- As reinhappers Station, 1910 As Railway Exhibit, Historic Coaches A10 Hull Carriage House, 1905 A11 Miner's Cabin, 1883 A12 Water Wheel & Tunnel (R) A13 Oil Tank Car

- A14 Dingman Discovery Well, 1913 (R)

- A15 Trapper's Cabin A16 Cable Tool Water Drilling Rig, c1890 A17 Children's Palisade and Playground
- A18 Didsbury Bandstand, 1904 (R) A19 Bowness Carousel, 1905 A20 Eugene Coste Park (R)
- A21 Shepard Station and Boat Ticket Office, 1910 A22 The Boat Dock Entrance (R) A23 The S.S. "Moyie" (R) A24 Camival Rides (Temporary Location) A25 Warehouse (Not Open To Public) (R)

- Area B

- B1 Prince House, 1894
  B2 Sandstone House, 1891 (R)
  B3 Vulcan Ice Cream Parlor, 1910

- B3 Vuican lee Cream Parlor, 1910
  B4 Claresholm General Store, 1904
  B5 Black's Jewelry Store, c1904
  B6 Botsford Harness Shop, 1906
  B7 Gledhill's Drug Store, c1908
  B8 Wainwright Hotel, 1906 (R)
  B9 Two Storey Outhouse, c1906
  B10 Post Office & Telephone Exchange, c1908
  B11 Thorpe House, 1886
  B12 Airdre House, 1906

- B11 inorpe rouse, 1000
  B12 Airdrie House, 1906
  B13 Rectory, 1899
  B14 St. Martin's Anglican Church, 1896
  B15 The Graveyard, 1890

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- Area C
  - C1 Railway Roundhouse and Historic Coaches (R)
- C2 Railway Turntable C3 Shont's Grain Elevator, 1909

- C3 Shont's Grain Elevator, 1909
  C4 Train Shed (not open to the Public) (R)
  C5 Cochrane Fire Hall, 1909
  C6 Wing Chong Laundry, c1905
  C7 High River Law Office
  C8 Dentist's Office. 1914
  C9 Trader's Bank of Munson, c1904
  Second Story Masonic Lodge. 1844 (R)
  C10 Strathmore Insurance Agent's Office. 1901
  C12 Mannix Road Machinery. 1904

#### Area D

- D1 Weedon School & Barn. 1910 D2 Weedon Washrooms (R)

- D2 Weedon Washrooms (n)
   D3 Webster House. 1911
   D4 Toole Barn. 1903 (not open to the public)
   D5 Strathmore & Bow Valley Standard. 1909
   D6 Baron's Snooker Parlor c1910
   D7 Alberta Bakery. 1897
   D8 Electronic Charg. 1904

- D8 Flett's Blacksmith Shop, 1904
- D9 Nanton Livery Stable, c1901 D10 The Machine Shed (R)
- D11 Gunn Barn. c 1908 D12 The Sod Shack (R)

Building names followed by (R) designate a reproduction.

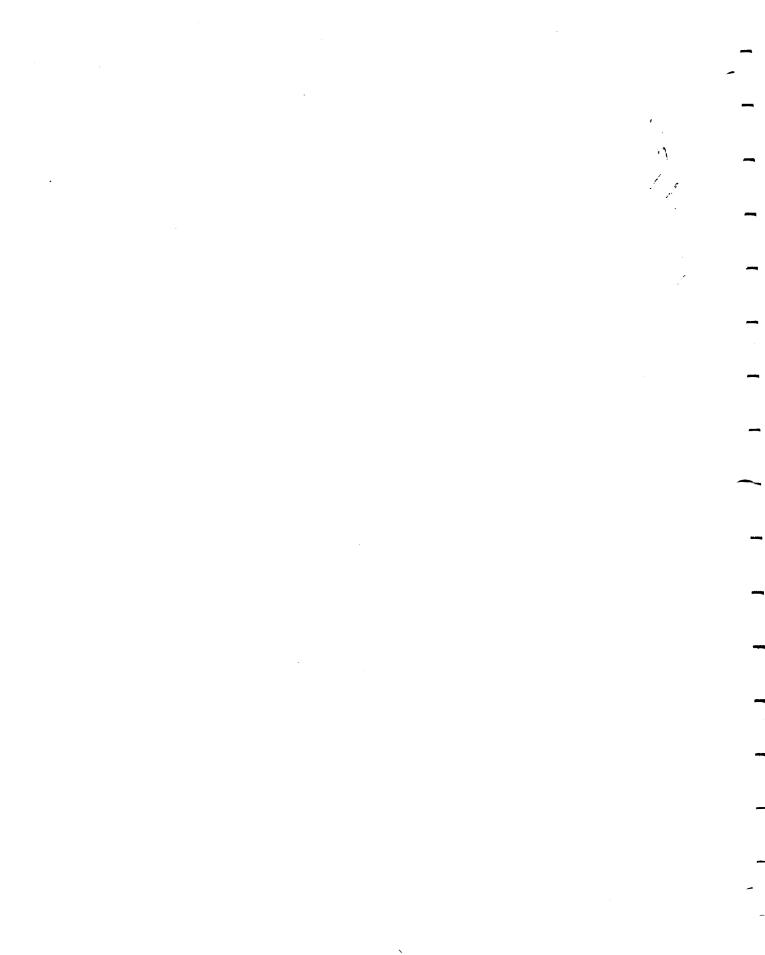
All others are originals

#### Area E

- E1 C.P.R. Water Tower, 1902 (R)
- E2 Railway Sand Tower, 1904 E3 Narrow Gauge Railway (temporary location) E4 "The Hook" or Railway Steam Crane, c1913
- E5 Maintenance Storage
- E6 Maintenance Storage
- E7 Peter Dewar House, 1907 (temporary
- location) E8 Banff Royal North West Mounted Police
- Barracks, c1890 E9 Burns Barri & Devonian Carriage Collection
- E10 Rodeo Arena
- E11 Burnside Ranch House, 1904 E12 Copithome Barn, 1907 not open to the
- public)
- E13 Laggan Station. c1890 E14 Bowell Station. 1909
- E15 Nightingale Colony House & Barn. 1910
- Area F

- Area F
  F1 Hudson's Bay Company Fort. Rocky Mountain House c1830 (R)
  F2 Walter Grant McKay Cabin. c1884
  F3 Gleichen School, 1886
  F4 Bachelor's Tent Cabin (R)
  F5 Banff Curling Club House, 1898
  F6 North West Mounted Police Sawmill. c1875 (R)
  F7 Berry Creek North West Mounted Police Post 1905
- Post. 1905
- F8 Homesteaders Tent Cabin (R) F9 Drew's Saloon, c1884

- F10 McVittie Cabin, c1882 F11 McVittie Cabin, c1882 F11 Millarville Ranchers' Hall, c1895 F12 Sam Livingston's Farm, 1883 F13 Indian Tipi Ring & Pole Tipi (R)



#### 8.4 FISH CREEK PROVINCIAL PARK

**8.4.1 Introduction:** Fish Creek Provincial Park was officially opened to the public on June 29, 1976. It is an urban provincial park which occupies the entire Fish Creek Valley and a portion of the Bow River flood plain adjoining the confluence. From the Sarcee Indian Reserve in the west the 1170 hectare park runs 9.7 km. east to meet the Bow River.

- Capital development of the Park was a joint Provincial-Municipal project with funding from the Heritage Savings and Trust Fund.
- On-going operation of the park is the responsibility of the Operations and Maintenance Division of Alberta Recreation and Parks.
- As development of the park is virtually completed, with the exception of on-going liaison, the City excercises no operating control over the park. Fish Creek will not be included in the 1984 report.

#### 8.4.2 1983 Highlights & Development:

- 1983 saw the completion of the following construction:
  - 3 amphitheatres
  - 2 washrooms
  - pedestrian trails
  - bicycle trails
- Major facilities in the park include:
  - visitor centre with exhibits and theatre
  - individual picnic areas
  - environmental education centre
  - Sikome Lake Recreation area (Fig. 8.3)



Fig. 8.3 Sikome Lake

- Recreational oportunities provide its' users with hours of enjoyment. Examples are:
  - hiking
  - cycling
  - interpretive trails
  - horseback riding concession
  - wildlife observation
- Public also benefit from interpretive programs which are conducted by park staff on regular basis.

#### Park Data:

Park attendance:	Admission:		
over 900,000/year	no charge		

#### 8.5 CENTENNIAL PLANETARIUM AND PLEIADES THEATRE

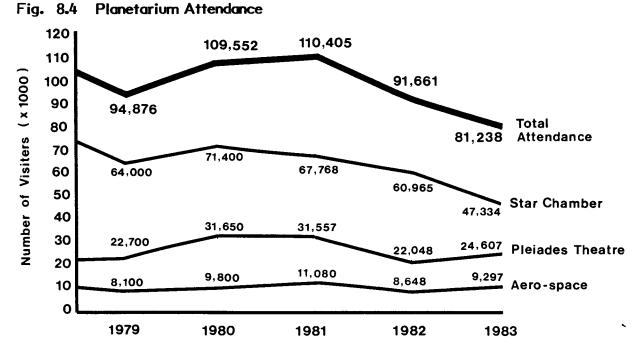
**8.5.1 Introduction:** The Centennial Planetarium Complex was opened to the public on July 1, 1967 as the Centennial Project of the City of Calgary and the surrounding municipal districts. Since then, more than 1.7 million visitors have attended a variety of functions in the building.

The 1983 attendance was 81,230, a decrease of 12% of the 1982 attendance and 2% under the 1983 objective. (Fig. 8.4)

In October, the Advisory Committee System for the Planetarium formed the Calgary Centennial Planetarium and Pleiades Theatre Society. The <u>objective</u> is to assume operational responsibility of the Centennial Planetarium Complex on behalf of the City of Calgary. The <u>agreement</u> between the Society and the City is under negotiation and is expected to be consolidated in 1984.

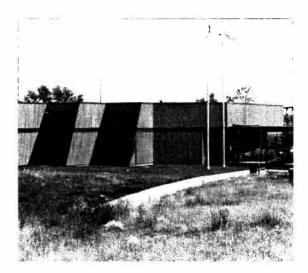
**8.5.2** The Planetarium Complex consists of the following:

- Administration Section: responsible for planning, staffing and administering the division's programs
- Maintenance Section: responsible for building and equipment maintenance
- Star Chamber Section: responsible for development and presentation of astronomical and audio visual shows
- Pleiades Theatre Section: responsible for assisting the development and presentation of performing arts within the City
- Aero Space Science Section: responsible for the development of science displays within the planetarium complex, and for the temporary preservation of the aircraft collections until further disposal.



#### 8.6 FORT CALGARY

**8.6.1** Introduction: The Fort Calgary Interpretive Centre was opened to the public in May, 1978. In 1983, The City of Calgary and the Fort Calgary Preservation Society developed an agreement which will enable the Society to operate Fort Calgary in close consort with the City.



**8.6.2 Master Plan:** In 1983, The Associated Consultants completed A <u>Master Plan for Fort Calgary</u> (Fig. 8.5). It illustrates four major areas of capital development which include the following:

- East bank
- Fort Site
- Interpretive Centre
- Landscape

The Master Plan also includes operating philosophies and financial forecasts.

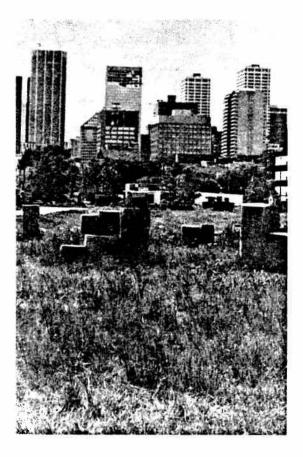
**8.6.3 Programs and Events:** Fort Calgary offers a variety of programmes and events designed to stimulate an awareness of the City's history from 1875 to the present day. No admission charges have been levied, however, donations are gratefully accepted.

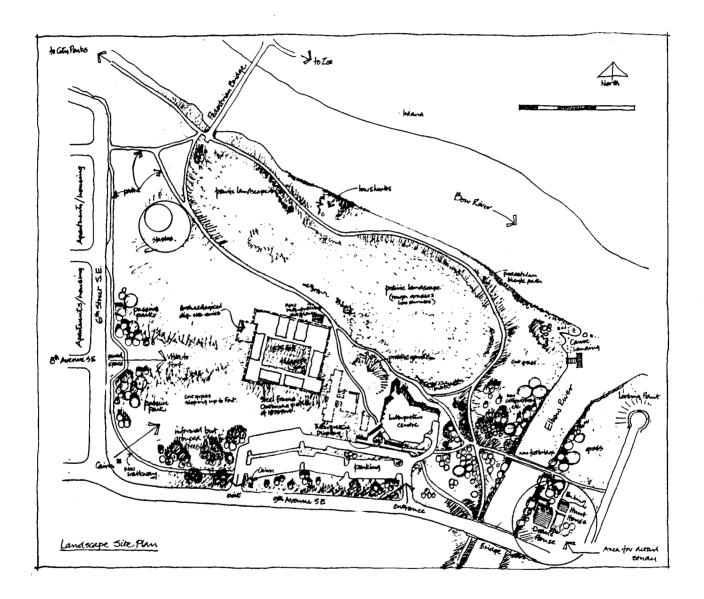
#### Special Events

- Heritage Festival
- Winter Festival
- Wild Rose Day
- Salmon B.B. Que
- Polo Match
- Fort Calgary Day
- Bow River Rendez-vous Race
- Hallowe'en for children
- Christmas at the Fort

# Special Exhibitions

- Alberta College of Art Grad's
- Jane Sartorelli Tapestries
- CPR Model Railways
- Clarence Tillenius
- Illingworth Kerr Paintings
- Teddy Bears





# Fig. 8.5 Fort Calgary Master Plan

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# **Statistics and References**

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# Item I: Employees

Permanent/Limited-Term Employees

MONTH	1982 Permanent	1982 Limited-Term	1983 Permanent	1983 Limited-Term
Jan. Feb. March April May June July Aug. Sept. Oct. Nov. Dec.	687 687 687 687 687 687 687 665 652 638 627 627	750 750 837 987 1187 1487 1674 1465 1152 741 692 636	627 627 627 627 627 627 662 662 662 662	305 395 404 563 781 804 804 781 609 423 363 302
Zoological Society Staff	50	25-100	33	25-120
Heritage Pk. Society Staff	42	10-300	42	10-300

Associated Operations Staff: In addition to staff employed by the City of Calgary, the Zoo and Heritage Park include staff employed directly by their respective societies:

#### Item 2 Activity Summary

**467** staff attended **25** workshops/courses/seminars sponsored by Staff Training & Development Section.

**39** staff attended workshops sponsored by HRD Division, Personnel Department.

1,250 requests for services/information came in to Staff Training & Development Section (in person, telephone, in writing).

56 conference applications processed.

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83 membership applications processed.

## Item 3 Additional Staff Development Data

<u>Staff Development</u> = 1/306 Permanent Staff

Staff Development including courses, memberships, <u>conferences and travel</u> = .4% Operating Budget

	Appropriation		Actuals	
Prog No Program Description	Expenditure	Revenues	Expend.	Revenues
269 Weed Control	179		138	
270 Mosquito Control	298	154	263	281
425 Department Administration	2,633		2,435	
426 Central Parks Operations	200	20	209	46
427 Planning and Development	1,213	32	1,217	200
429 Other Costs And Recoveries	21,070	7,945	20,969	7,631
430 Parks Maintenance	12,117	96	11,555	199
431 Devonian Gardens	806		757	
432 Pools And Aquatics	6,100	1,905	5,626	1,727
433 Arenas	3,108	1,285	2,959	1,391
434 Community Leisure Services	2,354	530	1,746	292
435 Athletic Parks	1,177	241	1,074	221
436 Sports/Leisure Centres	4,215	2,987	3,807	1,920
441 City Grants	505		527	
442 Provincial Grants				
444 Central Recreation Services	3,285	1,303	3,208	1,396
451 Zoo	4,415	485	4,421	490
452 Heritage Park	1,016	27	1,038	33
453 Planetarium	1,157	332		246
454 Golf Courses	1,929	2,130		2,396
456 Cemeteries	1,198	870	1,150	827
457 Area Management	1,673		1,700	
458 Fort Calgary	390	59	330	38
754 Parks Playground Equip Shop	-58		38	5.7
755 Nursery And Greenhouse	53	53	233	53
Total	71,033	20,454	68,426	19,387
NET EXPENDITURES	50,579		49,039	

# Item 4 Operating Budget (\$000's)

# Item 5 Capital Program Summary (\$000's)

Prog.	No.	Description	'83 Budget	'83E×pended	83Une×pended
	500	Maj. Park Develop.	724	456	268
	501	Community Park Develop.	2,181	1,355	826
	502	Community Service Bldg.	235	235	
	504	Cemetery Develop.	<b>9</b> 0	75	15
	505	Municipal Golf Courses	64	61	3
		Heritage Park	13	13	
		Develop.of Natural Areas	199	167	32
		Downtown Park Develop.	74	49	25
		Depots & Service Bidgs.	18	2	16
		Zoo Expand.(City Share)	4,103	2,080	2,023
		Planetarium	34	21	13
		Fort Calgary	42	31	11
		Prks./Rec Misc. Cap.	82	63	19
		Arenas	200	19	181
		Pools	1,026	744	282
		Leisure Centres	12,703	11,684	1,019
		Athletic Parks	<b>6</b> 00	527	73
	534	Zoo Expansion/Society		15	(15)
Sub T	otal		22,388	17,597	4,791
	515	Acquisition Of Parkland	591	494	97
		Totals Parks/Recreation	22,97 <b>9</b>	18,091	4,888

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# Item 6 Balance Sheet (\$000's)

Dec.31/83

ASSETS	1982		1983	
Cash Investment & Accrued Interest Due from Senior Government Other Receivables Inventories Due from Other Funds Other CurrentAssets	478 6,206 4,016 729 1,652 7,415		1,075 2,308 1,091 1,422	
Work in Progress	222		347	
		20,718		6,243
Uncompleted Capital Projects Fixed Assets Less Accumulated Depreciation	42,447 190,708 (93)		6,242 244,722 (93)	
		233,062		250,871
Deferred Charges		3,956		 4,145
		257,736 ========		
LIABILITIES				
Accounts Payable Accrued Interest Contractor's Holdbacks Deferred Revenue Due to Other Funds	6,142 6,626 4,230 449		3,367 6,524 1,566 401 8,165	
		17,447		- 20,023
Long Term Debt Capital Deposits	142,029 10,093		139,318 1,121	-
		152,122		140,439
EQUITY				
Equity in Fixed Assets		88,167		100,797
		257,736		261,259

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# Item 7 Statement of Equity (\$000's)

Yr. Ended Dec.31'83 (\$000's)		
Equity In Fixed Assets	1982	1983
Contributions From Operations		
Opening Balance Debentures Redeemed	16,925 1,365	18,290 2,690
Closing Balance	18,290	20,980
Capital Donations		
Opening Balance Private Sources	52,707	69, <b>8</b> 77 15
Transfer From/To Capital Deposits		
Senior Covernment Private Sources	14,793 2,377	9,484 441
Closing Balance	69,877	79,817
	88,167	100,797

# Item 8 Statement of Revenue and Expenditure (\$000's)

Yr. Ended Dec.31'83 (\$000's)				
REVENUE		1982		1983
Goods And Services User & Registration Fees Concession Fees Zoological Society Contributions Concession Sales	7,529 153 74 244		9,670 303 175 195	10,343
Other Revenue Investment Income		1,335		104
Conditional Tranfers From Province Grants Debenture Interest Rebates		2,418 4,502 16,255		2,578 6,106 
EXPENDITURES				
General Government Public Information Services Other Protective Services Mosquito Control		64 276		56 268
Streets And Traffic Greenery Maintenance		1,815		1,410
Control Of The Environment Cemeteries Weed Control	1,126 206	1,332	1,154 138	1,292
Parks Facilities & Recreation Recreation Facilities Programmes Parks And Open Space Calgary Zoo-City Share Heritage Park-City Share Planetarium & Fort Calgary General Administration Planning & Delvelopment City Grants To Other Organizations Overhead Recovered Nursery/Greenhouse/Shops Net Recoveries Amortization Of Deferred Charges	15,644 12,887 2,964 832 1,399 4,561 1,188 244 (1,307) 161	. 38,573	18,372 12,801 3,339 921 1,362 4,286 1,057 526 (632) 219 21	42,272
Fiscal Charges		15,809		22,768
		57,869		68,066
EXCESS (DEFICIENCY) REV.OVER EXPEND.		(41,614)	_	(48,935)
Allocated As Follows: Tranfers To Capital Deposits General Fund Net Expenditures		1,335 (42,949) (41,614)		104 (49,039) (48,935)

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# Item 9 Statement of Changes in Financial Position (\$000's)

	1982	1983
SOURCE OF FUNDS		
Excess (Deficiency) Revenue over Expenditure Add (deduct) non working capital transactions	-41,614	-48,935
Amortization of deferred charges	-	21
Net Contributions from Operations Long Term Debt Issues Contributions	-41,614 64,000	-48,914
Senior Governments Private Sources Allocation of General Revenues	- - 42,949	- 15 49,039
	42,949	49,039
Capital Deposits Senior Governments Private Sources	11,454 2,377	408 441
	79,166	989
APPLICATION OF FUNDS		
Fixed Assets Purchased by City From Real Estate Service Fund Deferred Charges Debentures Redeemed	46,423 3,532 3,647	17,369 440 210 21
	53,602	18,040
INCREASE (DECREASE) IN WORKING CAPITAL Opening Working Capital (Deficiency)	25,564 -22,293	-17,051 3,271
Closing Working Capital (Deficiency)	3,271	-13,780

# Item 10 Schedule of Fixed Assets (\$000's)

		ASSET	BALANCES	AT YEARS	END	
	Uncompleted Capital Projects	Land	Buildings	Systems And Structures	Machi <b>ner</b> y Equipment Furnishings	TOTAL
PARKS/RECREATION	6,242	65,318	106,817	75,101	2,785	256,270

### Item 11 Weed Control

	1980	1981	1982	1983
Work Orders City(charged) Private(charged)	250 189	483 287	<b>853</b> 274	1,893 432
Maintained By Owner (City & Private)	5,432	9,010	6,831	6,582
Weed Appeal Committee Hearings	0	0	1	0

## Item 12 Horticultural Extension Services

	1979	1980	1981	1982	1983
Telephone Inquiries	8,540	9,412	8,747	10,458	9,000
Office Consultations	400	398	539	610	500
Publications Mailed	5,000	5,913	3,979	4,863	3,800

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# Item 13 Provincial Government Grants Received

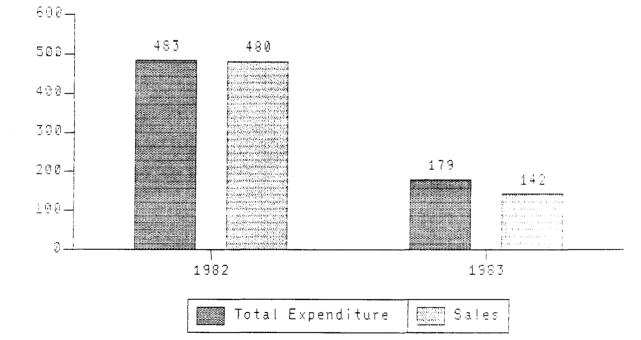
	1982	1983
Restricted Weed Control		
(Nodding Thistle)	17,200	
Mosquito Abatement	150,700	154,000
Horticultural Information	7,000	20,000
	174,900	174.000
	174,900	174,000

# Item 14 Parks Playground Equipment Shop (\$000's)

EXPENDITURES	1982	1983
Direct Cost (Manf.Gds.) Overhead Cost	395 88	152 27
Total Expenditure	483	179
SALES	(480)	(142)
Net (Profit) Loss	3	37

Item 14a

PARKS PLAYGROUND EQUIPMENT SHOP EXPENDITURES AND SALES (\$ 000's)



# Item 15 Greenhouse Revenue and Expenditure (\$000's)

Operating Exp. Inventory Adj. Debit Pl Total Exp.	1982 328 (8) 169 489	1983 239 71 169 479
Operating Rev. Debt Subsidy Total Rev.	(231) (54) (285)	(227) (53) (280)
Net (Profit)/Loss	204	199
INVENTORY	1982	1983
Opening Closing	72 80	80 9

# Item 16 Bedding Plant (Annuals) Sold

	,	1982	1983
Flats Pots Value(\$000's)		3,964 15,185 82,492	3,564 12,364 80,373

# Item 17 Plant Materials (new and replacement) Sold

	1981 Pots	(\$000's) Vatue	1982 Pots	(\$000's) Value	1983 Pots	(\$000 <b>'s)</b> Value
Flowering Plants Tropical Plants Special Displays	13,530 18,063	76,987 93,464 1,055	11,942 8,831 	64,635 80,020 2,798	6,656 2,504	12,364 23,030 4,600
TOTAL	31,593	171,506	20,773	147,453	9,160	39,994

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# Item 18 Nursery Revenue and Expenditure (\$000's)

Operating Exp. Inventory Adj. Debit Pl	1982 631 (26)	1983 533 (50)
Total Exp.	605	483
Operating Rev. Debt Subsidy	(651)	(502)
Total Rev.	(651)	(502)
Net (Profit)/Loss	(46)	(19)
INVENTORY	1982	1983
Opening Closing	417 443	443 492

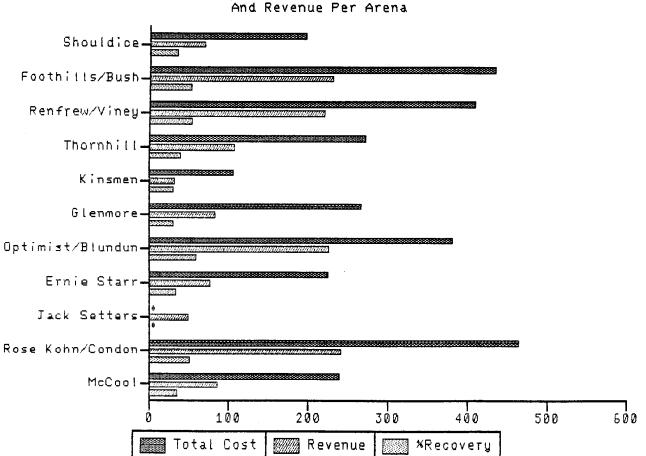
# Item 19 Trees and Shrubs by Method of Planting

NURSERY & TREE FARMS					
	1979	1980	1981	1982	1983
Trees Planted by Tree Spade Trees Planted by Hand Trees Basketed Shrubs Planted	3,850 3,000 2,050 11,300	2,950 3,650 2,420 18,980	3,920 2,330 3,560 10,690	2,289 1,455 4,632 9,181	2,810 2,316 1,747 11,738
TOTAL	20,200	28,000	20,500	17,557	18,611

### Item 20 Arenas Revenue and Expenditure (\$000's)

FACILITY	EXPENDITURE	MAINTENANCE	TOTAL COST	REVENUE	NET	%RECOVERY
Shouldice Foothills/Bush Renfrew/Viney Thornhill Kinsmen Glenmore Optimist/Blunden Ernie Starr	185 407 379 249 90 217 334 210	11 27 30 22 16 49 47 15	196 434 409 271 106 266 381 225	69 230 220 107 33 83 226 77	127 204 189 164 73 183 155 148	35.2 53.0 53.8 39.5 31.1 31.2 59.3 34.2
Rose Kohn/Condon McCool	445 224	20 16	465 240	242 87	223 153	52.0 36.3
Sub Total	2740	253	2993	1374	1619	45.9
Jack Setters	0	0	0	50	-50	
TOTAL	2740	253	2993	1424	1569	47.6

Item 20a

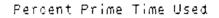


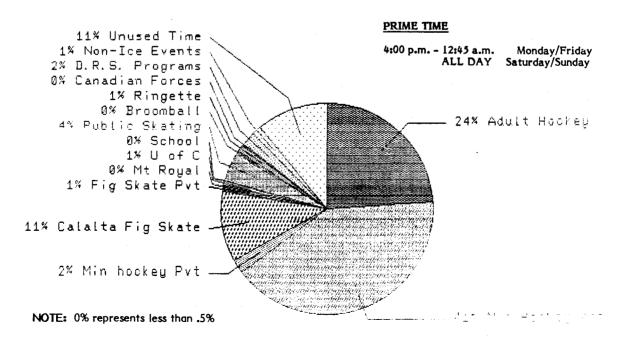
\* Recovery In Relationship To Total Cost And Revenue Per Arena

# Item 21 User Hours by Group

USER GROUP	Prime Time User Hrs		Non-Prime User Hrs	1983 %Avail Hrs
Adult Hockey	8,066	24	1,350	11
Minor Hockey Assoc.	13,788	41	4	0
Minor Hockey(Private)	691	2	577	5
Calalta Figure Skate	3,684	11	847	7
Figure Skate (Prívate)	174	· 1	1,212	10
Mount Royal	106	0	75	1
University of Calgary	240	1	228	2
School/Kindergarten	5	0	337	3
Pubic Skating	1,501	4	421	4
Broomball	139	0		
Ringette	392	1	13	0
Canadian Forces	_85	0	259	2
D.R.S. Programs	711	2	104	1
Non-Ice Events	475	1	247	2
Total Used Time	30,057	89	5,674	47
Unused Time	3,689	11	6,324	53
Available Time	33,746		11,998	

Item 21a

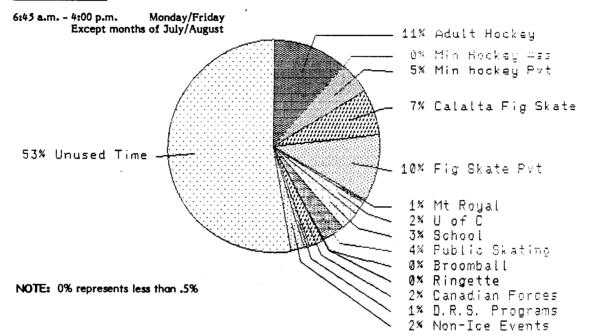


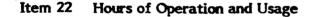


Item 21b

Percent Nonprime Time Used

### NON-PRIME TIME





ARENA	Total Opera	ting Hrs.	ng Hrs. Avail. Useable Hrs.			Hours Used					
	Prime Time	Non-Prime	Combined	Prime Time	Non-Prime	Combined	Prime Time	Non-Prime	Combined	% Used	
Footliffs	3,144	1.700	4.944	2.727	1,508	4,435	2,129	728	2,857	64	
Norma Bush	3,280	1,900	5.180	2,640	1,653	4,293	2,228	544	2,/32	64	
Renfrew	2,220	1.350	3,570	2,170	1.060	3,230	2,058	388	2,446	76	
Henry Viney	3.204	1,640	4,844	3,169	1,109	4,278	2,702	472	3,174	74	
Rose Koin	3.749	2,247	5,996	3,212	1,975	5,187	2,910	925	3,835	74	
Jimmy Condon	2,804	1.761	4,601	2,474	1,467	3,941	2,310	953	3, 193	81	
Optimist	3.346	1,250	4,596	2.791	950	3.741	2,498	712	3,210	86	
George Blunden	2,292	1.368	3,660	2,031	1,144	3,175	1,868	487	2,355	74	
Glenmore	3.437	200	3.637	2,500	144	2.644	2,189	144	2,333	88	
Ernie Starr	2,374	524	2,898	1,966	392	2,358	1,826	140	1,966	83	
Thornhill	2,957	250	3.207	2,900	186	3,086	2.557	130	2,687	87	
Shouidice	2,297		2,297	1.954		1,954	1.799		1,799	92	
Frank McCool	2,712		2.712	2.415		2.415	2,261		2,261	94	
Kinsmen	839	475	1,314	797	410	1,207	722	91	813	67	
TOTAL	38,655	14.665	53,456	33,746	11,998	45,944	30,057	5,674	35,661	78	

78% INCLUDES PRIME AND NON-PRIME TIME.

BREAKDOWN SHOWS 89% PRIME AND 47% NON-PRIME.

IT SHOULD ALSO BE NOTED THAT SUMMER ICE % USAGE RUNS LESS THAN IN THE FALL/WINTER PERIOD.

	1979	1980	1981	1982	1983
Total User Hrs.	38,800	41,100	44,000	48,000	46,000
Total Attendence	96 <b>8,</b> 000	961,000	1,092,000	985,000	930,000
No. Of Arenas	13	13	15	15a	14b

Arena Use by Attendance/User Hours

a-Jack Setters Leased June1982 b-Kinsmen Collapsed July1983

### Item 24 Arena Attendance

Item 23

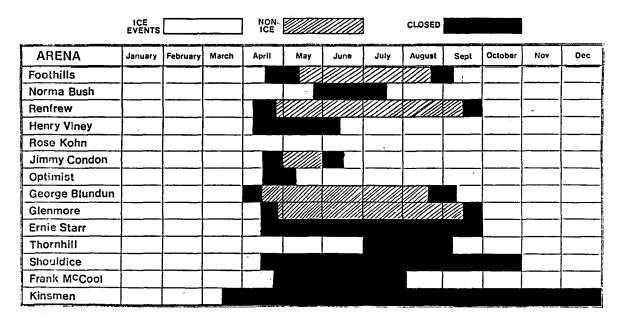
ARENA	PUBLIC SKAT1 Totai Hours	NG Aduit Users	Non-Adult Users	Parts./ Session	SHINNY HOCKEY Totai Hours	Adult Users	Parts./ Session	Paid Adm. Spectators	Hourly Rentals
Toothills								15,400	
Norma Bush	240			8					
Renfrew	168	1,200	722	7	78	1,600	31	4,800	
Henry Viney	16	54	137	13				17,600	
Rose Kohn	248	2,250	1,824	11	78	1,020	20	5,085	
Jimmy Condon	20	204	40	3				·	
Optimist	161	709	852	8	68	268	16	6.564	
George Blundun	72	136	238	5	104	1,562	23	8,494	
Glenmore	30		236	12		·		31,500	
Ernie Starr	101	297	457	7	84	294	5	1,520	
Thornhill	144	670	1,197	13				6,176	
Shouldice	168	650	925	8				1,575	
Frank McCool	150	710	900	9				5,317	
Kinsmen	43	15	159	6	. 31	298	15	1,171	
TOTAL	1,561	6,895 ======	7,687	8	443	5,042	10 <b>8</b>	105,202	805,000 +

Total Participants = 929,826

\*PARTICIPANTS FOR HOURLY RENTALS IS BASED ON 36 PARTICIPANTS PER 1% HOUR BOOKING.

TOTAL PARTICIPANTS AND SPECTATORS = 930,000

WITH NO ADDITIONAL FACILITIES FOR 1984 WE ANTICIPATE ONLY A MINIMAL INCREASE IN PARTICIPANTS



### Item 25 Arena Operation Schedule

#### **\*NORMAL OPERATIONAL HOURS**

WINTER (ICE)	6:45 a.m	12:45 a.m.	DAILY
SUMMER (ICE)	7:15 a.m	11:30 p.m.	DAILY
SUMMER (NON-ICE)	6:00 p.m	11:30 p.m.	MONDAY - FRIDAY
	7:15 a.m		WEEKENDS

NOTE: NON-ICE EVENTS INCLUDE LACROSSE, BALL HOCKEY, ROLLER SKATING BANQUETS/DANCES

\* Operating hours may vary due to demand and budget constraints.

## Item 26 Arena Features/Services

ARENA	Const. Year	Seating Capacity	Dressing Rooms	Floor Type	Heating Pad	Plant Capacity	Summer Ice Capacity	Concession Booths	Vending Machines	Skate Sharpening
**Foothills	1000	1950	8	Concrete		93T	Yes	Yes	Yes	Yes*
	1964							103		Yes
**Norma Bush	1974		2	Sand	Yes	43T	Yes		Yes	
Shouldice	1970	150	4	Sand		54T	No		Yes	Yes
**Renfrew	1966	150	8	Concrete	Yes	1007	Yes	Yes	Yes	Yes*
**Henry Viney	1976	400	4	Sand	Yes	100T	Yes	Yes	Yes	Yes
Thornhiil	1972	300	4	Sand	Yes	83T	Yes		Yes	Yes
***Kinsmen	1956									
#*Optimist	1972	300	4	Sand		50T	No		Yes	Yes
**G, Blunden	1980		Ĺ.	Concrete	Yes	54 T	No		Yes	Yes#
Glenmore	1963	530	ż	Concrete	Yes	55T	No	Yes	Yes	Yes
Ernie Starr	1970	300	4	Sand		55T	No		Yes	Yes
J.Setters (leased)	1974	200	ų	Concrete		55Y	No		Yes	Yes
**Rose Kohn	1968	350	6	Sand	Yes	757	Yes		Yes	Yes#
**Jimmy Condon	1980	200	ū	Concrete	Yes	70T	Yes	Yes	Yes	Yes
Frank McCool	1974	250	ų	Sand	Yes	801	Yes		Yes	Yes

\*\*\* Collapsed July, 1983

\*\* Twinned arenas

\* Combined

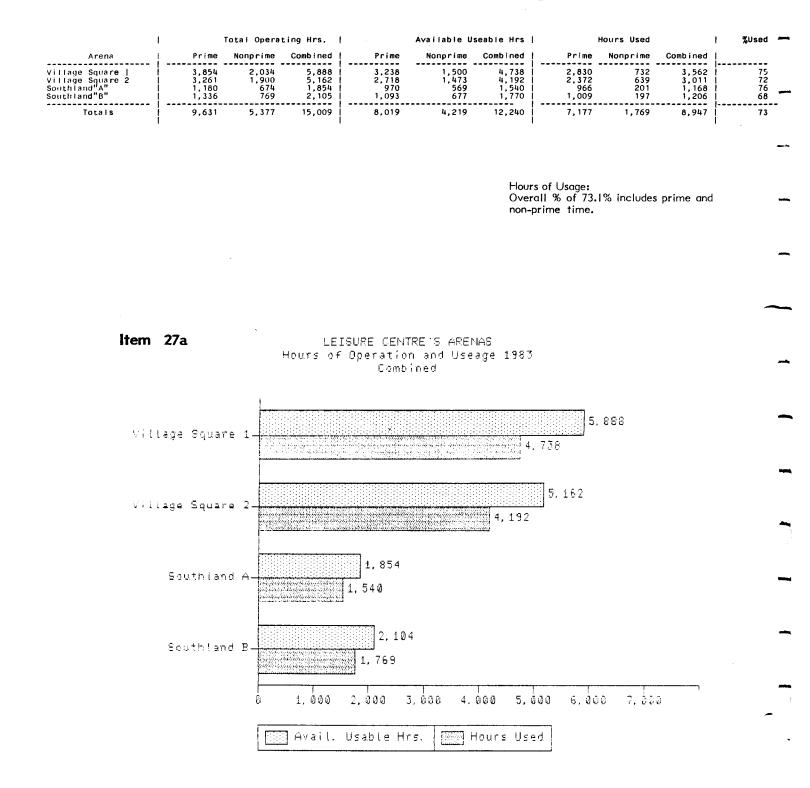
P Plexiglass

T Tempered Glass

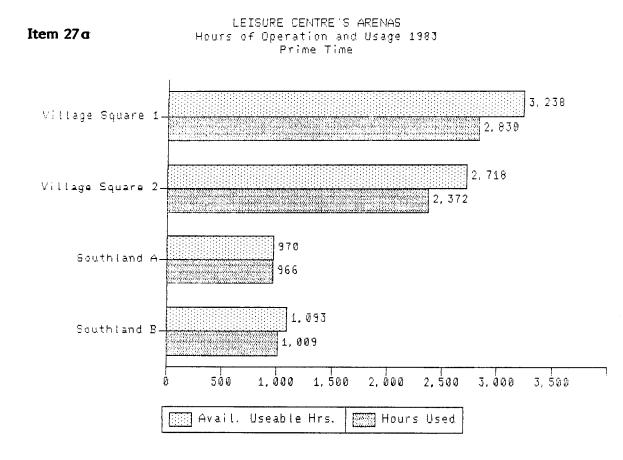
W Wire

Limited standing room in all arenas.

Arenas with heating pads are more suited to year-round ice operations.

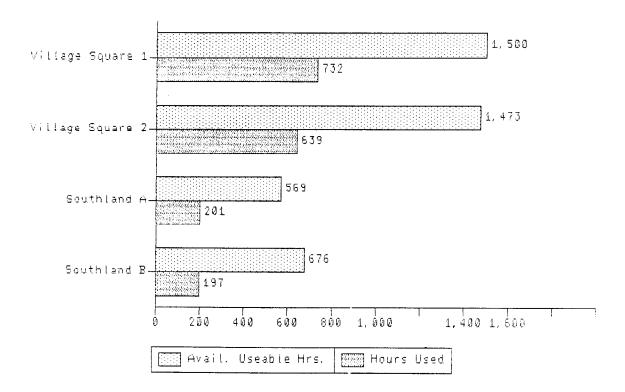


# Item 27 Leisure Centre Arenas Hours of Operation and Usage





LEISURE CENTRE'S ARENAS Hours of Operation and Usage 1983 Non-Prime Time



## Item 28 Leisure Centre Arenas Attendance

ARENA	1	1	Public Skat	ing	I	Shinny Hocke	ey.		
ARENA	Total Hrs.	Adult	NonAdult	Part.Sess.	Total Hrs.	Adult User	Part.Sess.	Paid Adm.	Hr.Rental
Village Square 1	110	9,103	10,652	270	82	2,080	38		
Village Square 2	413	3,041	3,360	23	150	2,038	21		
Village Square 2 Southland"A"					i 77	1,337	26		
South Land"B"	İ 154	400	3,804	41					
Totals	677	12,544	17,816	67	309	5,455	27		★ 214,715

#### Attendances:

Participants for hourly rentals is based on 36 participants per 1½ hour booking. Participants per session for public skating and shinny hockey are much higher than other arenas. i.e., 67 per session for public skate in leisure centres, as compared with 8.5 per session in other arenas.

### Item 29 Leisure Centre Arenas Operation Schedule

1983 OPERATING	SCHEDU		CE EVENTS						CLOSED			
ARENA	January	February	March	April	Мау	June	Juiy	August	September	Oclober	November	December
Village Square 1	-										<u> </u>	
Village Square 2							111111					
Southland 'A'		co	NSTRU	стіон								
Southland 'B'	1	co	NSTRU	стіон				IIIII)				

### **OPERATIONAL HOURS**

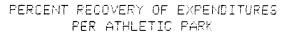
WINTER (ICE)	6:45 a.m	12:45 a.m.	DAILY
SUMMER (ICE)	7:15 a.m	11:30 p.m.	DAILY
SUMMER (NON-ICE)	6:00 p.m	11:30 p.m.	MONDAY - FRIDAY
	7:15 a.m	11 <b>:</b> 30 p.m.	WEEKENDS

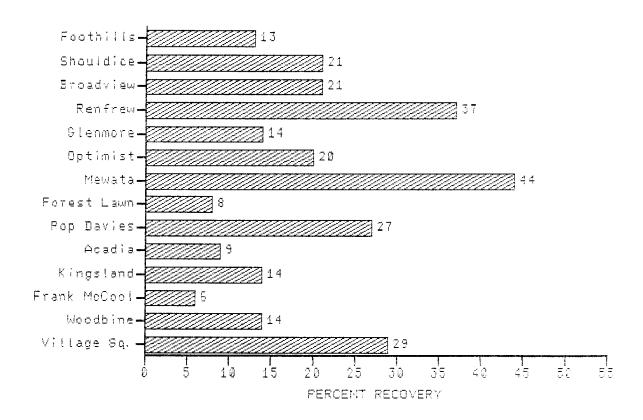
NOTE: NON-ICE EVENTS INCLUDE LACROSSE, BALL HOCKEY, ROLLER SKATING BANQUETS/DANCES

FACILITY	E×p.	Revenue	Net.	%Rec.
Foothills	216	29	187	13
Tennis Bubble		10	-10	na
Shouldice	192	41	151	21
Broadview	34	7	27	21
Renfrew	59	22	37	37
Glenmore	205	29	176	14
Tennis Bubble		7	-7	na
Optimist	163	32	131	20
Mewata	57	25	32	44
Forest Lawn	52	4	48	8
Pop Davies	15	4	11	8 27
Acadia	23	2	21	9
Kingsland	22	3	19	14
Frank McCool	17	1	16	6
Woodbine	7	1	6	14
Village Sq.	14	4	10	29
TOTAL	1076	221	855	21

# Item 30 Athletic Parks Revenue and Expenditure (\$000's)

# Item 30a





#### Item 31 Athletic Parks Attendance

Park	1982	1983	Est.1984
Foothills Shouldice Broadview Renfrew Glenmore Optimist Mewata	69,000 67,000 7,000 31,000 93,000 65,000 14,000	53,500 57,000 7,400 31,000 83,700 65,000 10,500	70,000 84,000 7,000 33,000 93,000 67,000 14,000
Forest Lawn Ogden/Millican Acadia Kingsland Frank McCool Woodbine Village Square	18,000 23,000 18,000 21,000 16,000 	18,500 23,000 18,000 4,000 16,000 23,000 41,000	20,000 26,000 20,000 7,000 18,000 26,000 46,000
Totals	442,000	451,600	531,000

#### **Athletic Park Facilities** Item 32

	Hectares (acreage)	Seating Capacity	Ath. Pk. Service Building	Dressing Rooms	S Fo	oci iot	ine cer ball C C	-	Soc N B	ice C	r D	Bal A	lfi B	eld C I	ls D	ielo cko B (	ey	Running Tracks	Tennis Courts	Special Feat∪res
Foothills	19.8 (48.87)	4200	2	8	Π	1			1	2	I	1	1		1			I	12	Tennis Bubble
Shouldice	31.0 (76.60)	1100	2	6		2			2		I		5				-		4	Two Lacrasse Boxes (2)
Broadview	1.7 (4.11)		I	2				1												
Renfrew	7.4 (18.25)	1500				1			1			1		1						
Glenmore	30.3 (74.90)	3200	I	2	1				2	3			1	2				1	13	Velodrame, Speed- skating Oval Tennis Bubble
Optimist	32.3 (79.90)	1110	1	3			1		1				2	8		1	2			Practise Faotball Field
Mewata	3.9 (9.70)	5300	1	4	1															
Forest Lawn	11.0 (27.20)		I	2		1								2					3	
Ogden/Mill.	13.9 (34.22)						ľ				L				2					
Acadia	4.0 (10.00)										I				2				6	Rugby Field (1) D Class
Kingsland	7.3 (18.00)	2600		2										1						Rugby Fields Leased (2) I Class A I Class B
Frank McCool	6.1 (15.00)	300		2							I				2					
Woodbine	6 (15.00)										2				2					
Village Sq.	6.25 (15.45)						1				1				3					
TOTAL	181 h	19310	9	31	3	5 1	2	Ti	7	5	8	2	9	14	12	1	2	2	38	

#### **Facility Specifications**

#### Class "A"

- o Visually enclosed facility with controlled admission entrance, and public parking
- o Individual team dressing rooms

- Shower, washroom facilities
   Public washrooms
   Floodlighting/Scare board optional. (Dependent on demand) o Public Address System (Portable or
- fixed)
- o Expendable items supplied and included in cost: i.e. corner flags, goal nets, chain/down markers, padding far football posts, base bags, home plotes, all related track and field equipment except javelins, discus and shots.

### Class "B"

Individually open fenced or located in fenced Athletic Park

- o Communal dressing/shower facilities o Maximum 200 spectator seats
- o Floodlighting optional. (Dependent on demand)
- o Expendable items supplied and included in cost: corner flags, goal nets, chain/down markers, padding for football pasts, base bags and home plates.

#### Class "C"

o Lacated in fenced Athletic Parks

- o Limited spectator seating maximum 100
- a Limited spectatar seating maximum 100
- a Expendable items supplied and included in cost: Base bags. (Security
- deposit required) Note:All A,B,C, Facilities have use controlled by athletic staff on duty.

#### Class "D"

- o Isolated city fields, permitted for city wide use standard backstop ar goals, standard field size
- o Spectator seating maximum 50 -